

Central Massachusetts Coordinated Public Transit-Human Services Transportation Plan

Solicitation for Projects



June 2008

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ACRONYMS

ADA	Americans with Disabilities Act of 1990
AFDC	Aid to Families with Dependent Children
CFR	Code of Federal Regulations
CMRPC	Central Massachusetts Regional Planning Commission
DOE	Department of Education
DOL	Department of Labor
E&D	Elderly & Disabled
EOT	Executive Office of Transportation
EOTPW	Executive Office of Transportation & Public Works
FTA	Federal Transportation Authority
GIS	Geographic Information System
HHS	Health and Human Services
HUD	Housing & Urban Development
ITS	Intelligent Transportation Systems
JARC	Job Access Reverse Commute
JOBS	Job Opportunities and Basic Skills Training
MBTA	Massachusetts Bay Transit Authority
RFP	Request for Proposals
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
TANF	Temporary Assistance for Needy Families program
VIN	Vehicle Identification Number
WIA	Workforce Investment Act
WRTA	Worcester Regional Transit Authority
WtW	Welfare to Work

LEGAL NOTICE

Request for Proposal

Central Massachusetts Regional Planning Commission

The Central Massachusetts Regional Planning Commission (CMRPC), the Awarding Authority, invites transportation providers to submit proposals for providing transportation services for Job Access, Reverse Commute ((JARC) and service beyond the requirements of the Americans with Disabilities Act (ADA) in accordance with the agency's Coordinated Public Transit Human Services Transportation Plan document. The Coordinated Plan serves as the guiding document that focuses on the coordination of transportation services for the populations of older adults, persons with limited incomes, and persons with disabilities in an effort to provide improved access to jobs, shopping, health care and recreational activities. The bulleted list below contains a summary of the needs that have been identified through the Coordinated Planning process:

- Limited service hours in the evening
- Limited locations of service
- Limited or no access to employment in suburban locations
- Limited or no intermodal connections among various service providers
- Limited or no service to new shopping and/or recreational locations
- Limited ability for riders to obtain information about the full spectrum of services

Job Access and Reverse Commute program funds are available for projects that assist low income individuals in accessing jobs. New Freedom program funds are also available for both new public transportation services and new public transportation alternatives and are required to go beyond the requirements of the ADA.

A solicitation packet, which includes a list of all eligible activities for both programs, is available on the CMRPC website at <http://www.cmrpc.org>. All solicitations must be received by **2:00 P.M. Friday, July 11, 2008** and should be delivered to:
CMRPC, 2 Washington Square - Union Station, Worcester, MA 01604-4016.

For further information, please contact:
Connie Mellis, Phone: 508-459-3328, email: cmellis@cmrpc.org .

INTRODUCTION

The Federal Transportation Authorization Bill that passed in August 2005 (SAFETEA-LU) requires that metropolitan planning regions created a locally Coordinated Public Transit-Human Services Transportation Plan for those regions that wish to utilize Job Access Reverse Commute JARC and New Freedom funding. The Central Massachusetts Regional Planning Commission has developed such a plan with assistance from a guidance committee to identify gaps and duplication in service. To date, service gaps have been identified and the Commission is now seeking strategies that are designed to fill the identified gaps.

The following application is provided to enable government entities, transportation service providers, and private non-profit agencies to apply for funding to implement projects that will address the gaps in human service transportation. These strategies will compete for funding and will be prioritized using criteria developed in our planning process.

Gaps in Service

The bulleted list below contains a summary of the needs that have been identified through the Coordinated Planning process. Any application for funding must identify which gap it is intended to serve. A project may serve more than one gap:

- Limited service hours in the evening
- Limited locations of service
- Limited or no access to employment in suburban locations
- Limited or no intermodal connections among various service providers
- Limited or no service to new shopping and/or recreational locations
- Limited ability for riders to obtain information about the full spectrum of services

While the identified gaps are broad, the available funding is for the JARC and New Freedom programs only.

- 1) **J**ob **A**ccess **R**everse **C**ommute or **JARC** funding is available for projects that assist low income individuals in accessing jobs. The region has a Jobs Access Task Force that has been in place for several years that oversees the development of jobs access services. CMRPC staff will be preparing applications to cover all of the Jobs Access services that are currently in place. Only new projects should be submitted in response to this solicitation.
- 2) **N**ew **F**reedom program funds are available for capital and operating expenses that support new public transportation services beyond those required by the ADA and new public transportation alternatives beyond those required by the ADA.

Eligible activities for JARC and New Freedom programs are listed in the next section.

For both JARC and New Freedom projects, grants for capital projects may not exceed 80 percent of the net capital costs of the project and grants for operating assistance may not exceed 50 percent of the net operating costs of the project.

Please note that any projects funded with JARC or New Freedom funds require certain Federal Transit Administration third party contracting mandates (including alcohol and drug testing.) If you are unfamiliar with these mandates, refer to the federal statutes.

This application is intended to provide CMRPC staff with an initial overview of interest in projects that could be funded by JARC or New Freedom. If your project is selected for funding, we may require more information.

This solicitation packet, which includes a list of all eligible activities for both programs, is available on the CMRPC website at <http://www.cmrpc.org>. All solicitations must be received by **2:00 P.M. Friday, July 11, 2008** and should be delivered to:

CMRPC, 2 Washington Square - Union Station, Worcester, MA 01604-4016.

For information, please contact Connie Mellis at 508-459-3328 or cmellis@cmrpc.org.

Eligible Activities: JARC (See – Project Guidance)

Funds from the JARC program are available for capital, planning, and operating expenses that support *the development and maintenance of transportation services designed to transport low-income individuals to and from jobs and activities related to their employment and to support reverse commute projects*. In the conference report accompanying SAFETEA–LU, the conferees stated an expectation that FTA would “continue its practice of providing maximum flexibility to job access projects that are designed to meet the needs of individuals who are not effectively served by public transportation, consistent with the use of funds described in the *Federal Register*, Volume 67 (April 8, 2002)” (H.R. Report 109–203, at Section 3018 (July 28, 2005)). Therefore, eligible projects may include, but are not limited to capital, planning, and operating assistance to support activities such as:

1. Late-night and weekend service;
2. Guaranteed ride home service;
3. Shuttle service;
4. Expanding fixed-route public transit routes;
5. Demand-responsive van service;
6. Ridesharing and carpooling activities;
7. Transit-related aspects of bicycling (such as adding bicycle racks to vehicles to support individuals that bicycle a portion of their commute or providing bicycle storage at transit stations);
8. Local car loan programs that assist individuals in purchasing and maintaining vehicles for shared rides;
9. Promotion, through marketing efforts, of the:
 - a) Use of transit by workers with non-traditional work schedules;
 - b) Use of transit voucher programs by appropriate agencies for welfare recipients and other low-income individuals;
 - c) Development of employer-provided transportation such as shuttles, ridesharing, carpooling; or
 - d) Use of transit pass programs and benefits under Section 132 of the Internal Revenue Code of 1986;
10. Acquiring Geographic Information System (GIS) tools;
11. Implementing Intelligent Transportation Systems (ITS), including customer trip planner using information technology;
12. Integrating automated regional public transit and human service transportation information, scheduling and dispatch functions;

Eligible Activities: JARC (cont.)
(See - Project Guidance)

13. Supporting the administration and expenses related to voucher programs. This activity is intended to supplement existing transportation services by expanding the number of providers available or the number of passengers receiving transportation services. Vouchers can be used as an administrative mechanism for payment to providers of alternative transportation services. The JARC program can provide vouchers to low-income individuals to purchase rides, including (1) mileage reimbursement as part of a volunteer driver program, (2) a taxi trip, or (3) trips provided by a human service agency. Providers of transportation can then submit the voucher to the JARC project administering agency for payment based on pre-determined rates or contractual arrangements. Transit passes for use on fixed route or Americans with Disabilities Act of 1990 (ADA) complementary Paratransit service are not eligible. Vouchers are an operational expense which requires a 50/50 (Federal/local) match;
14. Deploying vehicle position-monitoring systems;
15. Subsidizing the costs associated with adding reverse commute bus, train, carpool van routes or service from urbanized areas and non-urbanized areas to suburban work places;
16. Subsidizing the purchase or lease by a non-profit organization or public agency of a van or bus dedicated to shuttling employees from their residences to a suburban workplace;
17. Otherwise facilitating the provision of public transportation services to suburban employment opportunities;
18. Supporting new mobility management and coordination programs among public transportation providers and other human service agencies providing transportation. Mobility management is an eligible capital cost. Mobility management techniques may enhance transportation access for populations beyond those served by one agency or organization within a community. For example, a non-profit agency could receive JARC funding to support the administrative costs of sharing services it provides to its own clientele with other low-income individuals and coordinate usage of vehicles with other non-profits, but not the operating costs of the service. Mobility management is intended to build coordination among existing public transportation providers and other transportation service providers with the result of expanding the availability of service. Mobility management activities may include:
 - a) The promotion, enhancement, and facilitation of access to transportation services, including the integration and coordination of services for individuals with disabilities, older adults, and low-income individuals;
 - b) Support for short term management activities to plan and implement coordinated services;
 - c) The support of State and local coordination policy bodies and councils;
 - d) The operation of transportation brokerages to coordinate providers, funding agencies and customers;

Eligible Activities: JARC (cont.)

(See - Project Guidance)

- e) The provision of coordination services, including employer-oriented Transportation Management Organizations' and Human Service Organizations' customer-oriented travel navigator systems and neighborhood travel coordination activities such as coordinating individualized travel training and trip planning activities for customers;
- f) The development and operation of one-stop transportation traveler call centers to coordinate transportation information on all travel modes and to manage eligibility requirements and arrangements for customers among supporting programs; and
- g) Operational planning for the acquisition of intelligent transportation technologies to help plan and operate coordinated systems inclusive of Geographic Information Systems (GIS) mapping, Global Positioning System technology, coordinated vehicle scheduling, dispatching and monitoring technologies as well as technologies to track costs and billing in a coordinated system and single smart customer payment systems (acquisition of technology is also eligible as a standalone capital expense).

Eligible Activities: New Freedom (See - Project Guidance)

New Freedom program funds are available for capital and operating expenses that support ***new public transportation services beyond those required by the ADA and new public transportation alternatives beyond those required by the ADA*** designed to assist individuals with disabilities with accessing transportation services, including transportation to and from jobs and employment support services. For the purpose of the New Freedom program, “new” service is any service or activity that was not operational before August 10, 2005 and did not have an identified funding source as of August 10, 2005, as evidenced by inclusion in the Transportation Improvement Plan (TIP) or the State Transportation Improvement Plan (STIP). In other words, if not for the New Freedom program, these projects would not have consideration for funding and proposed service enhancements would not be available for individuals with disabilities.

Both new public transportation services and new public transportation alternatives are required to go beyond the requirements of the ADA and must (1) be targeted toward individuals with disabilities; and (2) meet the intent of the program by removing barriers to transportation and assisting persons with disabilities with transportation, including transportation to and from jobs and employment services.

Maintenance of Effort: Recipients or sub recipients may not terminate Paratransit enhancements or other services funded as of August 10, 2005, in an effort to reintroduce the services as “new” and then receive New Freedom funds for those services.

- A. New Public Transportation Services beyond the ADA. The following activities are examples of eligible projects meeting the definition of new public transportation.
1. Enhancing public transportation services beyond minimum requirements of the ADA. Paratransit services can be eligible under New Freedom in several ways as long as the services provided meet the definition of “new:”
 - a. Expansion of Paratransit service parameters beyond the $\frac{3}{4}$ mile required by the ADA;
 - b. Expansion of current hours of operation for Paratransit services that are beyond those provided on the fixed route services;
 - c. The provision of same day service;
 - d. Enhancement of the level of service by providing escorts or assisting riders through the door of their destination;

Eligible Activities: New Freedom (cont.)

(See - Project Guidance)

- e. Acquisition of vehicles and equipment designed to accommodate mobility aids that exceed the dimensions and weight ratings established for common wheelchairs under the ADA and labor costs of aides to help drivers assist passengers with over-sized wheelchairs. This would permit the acquisition of lifts with a larger capacity, instead of just modifications to lifts with a 600 lb Design load, as well as the acquisition of heavier-duty vehicles for Paratransit and/or demand-response service; and
 - f. Installation of additional securement in public buses beyond what is required by the ADA.
2. Feeder services. New “feeder” service (transit service that provides access) to commuter rail, commuter bus, intercity rail, and intercity bus stations, for which complementary Paratransit service is not required under the ADA.
 3. Making accessibility improvements to transit and intermodal stations not designated as key stations. Improvements for accessibility at existing transportation facilities that are not designated as key stations established under 49 CFR 37.47, 37.51, or 37.53, and that are not required under 49 CFR 37.43 as part of an alteration or renovation to an existing station, so long as the projects are clearly intended to remove barriers that would otherwise have remained. New Freedom funds are eligible to be used for new accessibility enhancements that remove barriers to individuals with disabilities so they may access greater portions of public transportation systems, such as fixed-route bus service, commuter rail, light rail and rapid rail. This may include:
 - a. Building an accessible path to a bus stop that is currently inaccessible, including curb cuts, sidewalks, accessible pedestrian signals or other accessible features,
 - b. Adding an elevator or ramps, detectable warnings, or other accessibility improvements that are not otherwise required under the ADA to a non-key station,
 - c. Improving signage, or way finding technology, or
 - d. Implementation of other technology improvements that enhance accessibility for persons with disabilities.
 4. Travel training. New training programs for individual users on awareness, knowledge, and skills of public and alternative transportation options available in their communities. This includes travel instruction and travel training services.

Eligible Activities: New Freedom (cont.)

(See - Project Guidance)

- B. New Public Transportation Alternatives beyond the ADA. The following activities are examples of projects that are eligible as new public transportation alternatives beyond the ADA under the New Freedom program:
1. Purchasing vehicles to support new accessible taxi, ride sharing, and/or vanpooling programs. New Freedom funds can be used to purchase and operate accessible vehicles for use in taxi, ridesharing and/or van pool programs provided that the vehicle has the capacity to accommodate a passenger who uses a "common wheelchair" as defined under 49 CFR 37.3, at a minimum, while remaining in his/her personal mobility device inside the vehicle, and meeting the same requirements for lifts, ramps and securement systems specified in 49 CFR part_38, subpart.
 2. Supporting the administration and expenses related to new voucher programs for transportation services offered by human service providers. This activity is intended to support and supplement existing transportation services by expanding the number of providers available or the number of passengers receiving transportation services. Only new voucher programs or expansion of existing programs are eligible under the New Freedom program. Vouchers can be used as an administrative mechanism for payment of alternative transportation services to supplement available public transportation. The New Freedom program can provide vouchers to individuals with disabilities to purchase rides, including: (a) mileage reimbursement as part of a volunteer driver program; (b) a taxi trip; or (c) trips provided by a human service agency. Providers of transportation can then submit the voucher for reimbursement to the recipient for payment based on pre-determined rates or contractual arrangements. Transit passes for use on existing fixed route or ADA complementary Paratransit service are not eligible. Vouchers are an operational expense which requires a 50/50 (Federal/local) match.
 3. Supporting new volunteer driver and aide programs. New volunteer driver programs are eligible and include support for costs associated with the administration, management of driver recruitment, safety, background checks, scheduling, coordination with passengers, and other related support functions, mileage reimbursement, and insurance associated with volunteer driver programs. The costs of new enhancements to increase capacity of existing volunteer driver programs are also eligible. FTA notes that any volunteer program supported by New Freedom must meet the requirements of both "new" and "beyond" the ADA. FTA encourages communities to offer consideration for utilizing all available funding resources as an integrated part of the design and delivery of any volunteer driver/aide program.

Eligible Activities: New Freedom (cont.)

(See - Project Guidance)

4. Supporting new mobility management and coordination programs among public transportation providers and other human service agencies providing transportation. Mobility management techniques may enhance transportation access for populations beyond those served by one agency or organization within a community. For example, a non-profit agency could receive New Freedom funding to share services it provides to its own clientele with other individuals with disabilities and coordinate usage of vehicles with other non-profits. Mobility management is intended to build coordination among existing public transportation providers and other transportation service providers with the result of expanding the availability of service. Mobility management activities may include:
 - a. The promotion, enhancement, and facilitation of access to transportation services, including the integration and coordination of services for individuals with disabilities, older adults, and low income individuals;
 - b. Support for short term management activities to plan and implement coordinated services;
 - c. The support of State and local coordination policy bodies and councils;
 - d. The operation of transportation brokerages to coordinate providers, funding agencies and customers;
 - e. The provision of coordination services, including employer-oriented Transportation Management Organizations' and Human Service Organizations' customer-oriented travel navigator systems and neighborhood travel coordination activities such as coordinating individualized travel training and trip planning activities for customers;
 - f. The development and operation of one-stop transportation traveler call centers to coordinate transportation information on all travel modes and to manage eligibility requirements and arrangements for customers among supporting programs; and
 - g. Operational planning for the acquisition of intelligent transportation technologies to help plan and operate coordinated systems inclusive of Geographic Information Systems (GIS) mapping, Global Positioning System technology, coordinated vehicle scheduling, dispatching and monitoring technologies as well as technologies to track costs and billing in a coordinated system and single smart customer payment systems (acquisition of technology is also eligible as a standalone capital expense).

Application Materials

APPLICATION FOR FUNDING

Please return this application to Connie Mellis, by **2:00 PM Friday, July 11, 2008** to **CMRPC, 2 Washington Square - Union Station, Worcester, MA 01604-4016**.

For more information, please contact Connie Mellis at 508-459-3328 or cmellis@cmrpc.org.

Project Guidance is available in the following section (*see page 19*).

Part 1: Agency Contact Information and Project Summary

Legal Name of Agency: _____

Address: _____

Contact Person: _____

Phone: _____

Email address: _____

Identify your agency as one of the following:

State or Local Government

Operator of public transportation services (private or publicly owned)

Private, non-profit organization

Project Title: _____

1. Are you requesting operating or capital financial assistance? _____

2. Are you applying for Job Access Reverse Commute or New Freedom Funds? _____

3. Please indicate the cost of this project: \$ _____

Part 2: Project Information: Operating Assistance Grant Requests

6. Please provide a detailed description of your project and the population served. Be sure to identify which gaps in service this project will address (*listed on page 4*).

7. Does this project preserve an existing service? If so, please describe the service the population served and how your project will expand upon, or improve the existing service.

8. Does this service currently utilize federal financial assistance for operating purposes? If so, which programs currently fund this service, and is your agency in danger of losing said funding?

9. Is this a new project? If yes, how will it be coordinated with existing services in the area?

10. When can this project start up?

11. Financial information: Please attach a breakdown of the budget for this project. Give a breakdown of the project expenses and a breakdown of the expected revenues (including this grant money).

Part 3: Project Information: Capital Assistance Grant Requests

12. Is this project for equipment replacement or for a fleet expansion? Please describe how the equipment will be used and identify which service gap it is intended to fill.

13. Please indicate your equipment request, include a description of the equipment, quantity, expected unit cost, total cost, any applicable taxes. Indicate the local match and net request for this project.

Equipment Description	ADA Accessible?	Quantity	Replace (R) Expand (E)	Unit Cost	Total Cost
				Sub Total	
				Other expenses	
				Total	
				Less Local Matching Funds for this Project	
				Total Equipment Request for this Project	

14. For those vehicles which you propose to replace, complete the table below:

Vehicle Type	Make/Model	Year	VIN	Current status Active (A) Spare (S)	Current Mileage

Project Guidance

Fixed Route Service

During outreach held over the three public meetings in 2007, the Guidance Committee was able to identify the following focus areas in the transportation system. Priorities for these focus areas were identified based on a scale of high, medium, low and other. Some possible solutions for new or expanded fixed route service are listed below.

Recommendation

Priority	Focus Area	Possible Solution	Funding	FTA Section
High	<i>Expand service to area sub regions</i>	<u>Peak-hour(s) Fixed Route Service & Transit Hub(s)</u>	JARC	5316
High	<i>Improve marketing and outreach using multiple sources (Internet, newspaper, etc.)</i>	<u>Travel Training</u> for low income workers and outreach to employers	JARC;	5316
Medium	<i>Provide additional late night service to rural towns (urban and suburban areas)</i>	<u>Late night service Fixed-Route Service</u>	JARC	5316
Low	<i>Providing taxi vouchers for after hours job access</i>	<u>Vouchers for Taxi Service</u>	JARC	5316
Other	<i>Add signage for Non-English speaking riders</i>	<u>Bi-lingual Signage</u>	JARC	5316
Other	<i>Increase point-to-point fixed route service</i>	<u>Expand Fixed Route Service to</u> Jobs, training, healthcare, childcare & social services.	JARC	5316
Other	<i>Provide service to new retail facilities</i>	<u>New Fixed Route Service to retail centers</u>	JARC	5316

Fixed Route Service cont...

The JARC program recognizes the need to promote transportation access to low income individuals in our communities in order to enhance economic opportunities. We recognize that public transportation is the primary mode of travel for most low income families. Public transit must not only connect low income housing to jobs but also other human services such as healthcare, childcare, social services and shopping centers.

The target population was located using poverty-level income in the 18-64 age cohort and Environmental Justice Areas showing low income and minority neighborhoods within the 2000 Census blocks. Employer data was obtained from the Worcester Chamber of Commerce of the 100 Largest Employers for 2004 and Human Services information on the location of healthcare, childcare, social service and shopping facilities were also identified. The resulting maps (Figures 1-9) demonstrate the geographic relationship between jobs, human services and housing. A functional classification system used by the Massachusetts Highway Department was used to locate the best routes for potential transit service on routes that are not currently serviced by the Worcester Regional Transit Authority (WRTA). The following routes have been identified using the above methodology:

1. Jobs & Services Access Route - Northborough & Westborough (Fig. 1)
2. Jobs & Services Access Route - Millbury & Grafton (Fig. 2)
3. Jobs & Services Access Route - NE Cutoff (Fig. 3)
4. Jobs & Services Access Route - Southeast Sub-Region (Fig. 4)
5. Jobs & Services Access Route - Auburn (Fig. 5)
6. Jobs & Services Access Route - Webster & Dudley (Fig. 6)
7. Jobs & Services Access Route - Southbridge (Fig. 7)
8. Jobs & Services Access Route - North Brookfield (Fig. 8)
9. Jobs & Services Access Route – Clinton (Fig. 9)

Fixed Route Service cont...

Matching Funds

JARC programs require a 50% local match for operations and a 20% local match for capital projects from funds other than the EOT. Sources of federal matching funds include grants include,

1. TANF, Temporary Assistance for Needy Families program offers Aid to Families with Dependent Children (AFDC) and the Job Opportunities and Basic Skills Training (JOBS) programs (HHS)
2. WtW, Welfare to Work funds are narrowly focused on providing employment assistance to hard-to-employ TANF-recipients and non-custodial parents (DOL)
3. WIA, Workforce Investment Act requires the development of partnerships to deliver training services, including transportation. WIA recommends partnering with two programs also associated with JARC: TANF and Food Stamp (DOL / DOE / HHS / HUD).

To assist applicants locate matching funds a list of employers located near these access routes is available in Table 1-9. Applicants are encouraged to vigorously collaborate with these agencies. Candidates may also apply for funding for the,

- 1) development of employer-provided transportation such as shuttles, ridesharing, carpooling;
- 2) use of transit pass programs and benefits under Section 132 of the Internal Revenue Code of 1986; known as “*Commuter Choice Tax incentives*” described in the next section.
- 3) use of transit by workers with non-traditional work schedules;
- 4) use of transit voucher programs by appropriate agencies for welfare recipients and other low-income individuals;

Fixed Route Service cont...

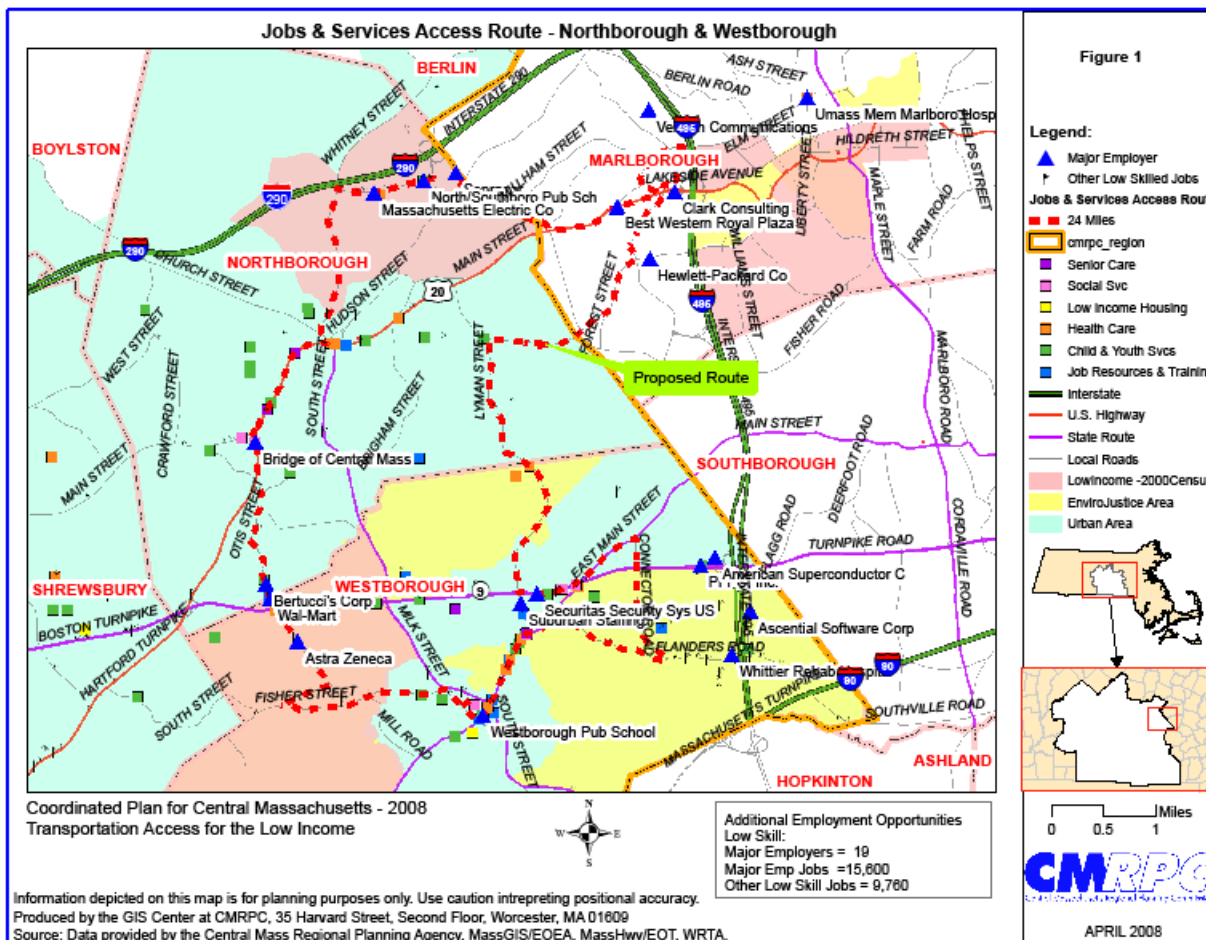
Commuter Choice Tax Incentives:

Are employer-provided transportation benefits which are excluded from gross income tax under Section 132(a)(5) and 132(f) of the Internal Revenue Code and from wages for employment tax purposes using *smartcards, debit /credit cards, or other electronic media*.

The pertinent law of the Internal Revenue Service can be found at <http://www.irs.gov/pub/irs-irbs/irb06-47.pdf>. Under this law, transit agencies in cooperation with private employers, non-profit organizations, and public agencies can provide transit commuter benefits to employees, tax-free. The commuter choice tax incentives are as follows,

1. *Employer-Paid Benefits*: Employers can pay for their employees to commute by transit or vanpool, up to a limit of \$115/month/ employee. With this arrangement, employees get up to \$115 monthly in a tax-free transportation benefit. Employers get a tax deduction for the expense. Employers have found that providing transportation benefits offers significant savings over offering the equivalent dollar value to employees in the form of a salary increase.
2. *Employee-Paid Benefits*: Employers can allow employees to elect to exchange up to \$115/month/employee in taxable salary for a tax free transit or vanpool benefit. Employers save money overall since the amount exchanged is not subject to payroll taxes. Employees save money, too, since the amount of an employee's salary exchanged for transportation benefits is not subject to income tax, up to the specified monthly limits.
3. *Shared-Cost Benefits*: Employers can provide a portion of the cost of taking transit or vanpooling as a tax-free transit or vanpool benefit.

Fixed Route Service cont...



Electronic maps are available at: <http://www.cmrpc.org/>

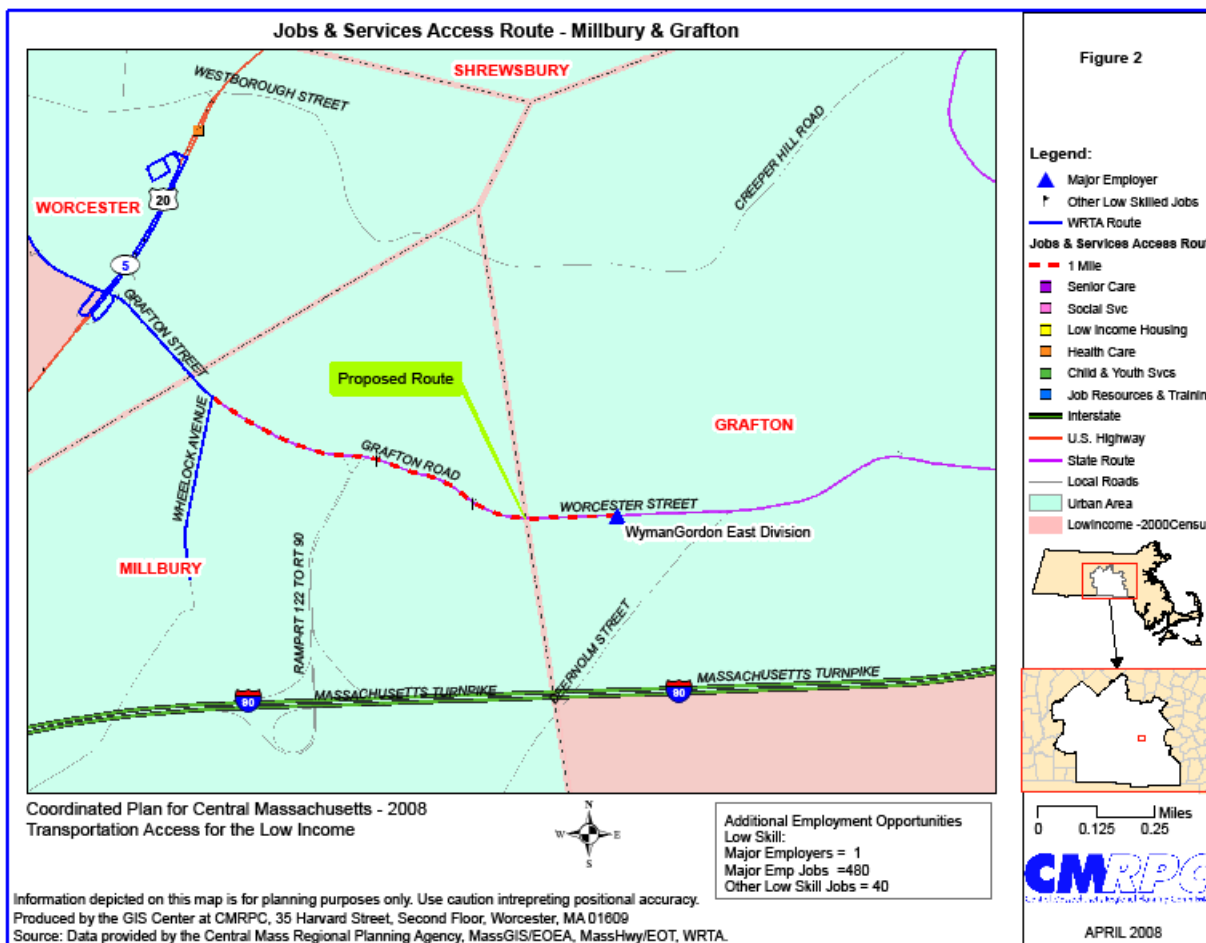
Fixed Route Service cont...

Table 1

Agencies in Figure 1

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
American Superconductor	2 Technology Dr	Westborough	01581	264	Electrical Products-Manufacture
Ascential Software	50 Washington St	Westborough	01581	300	Computer Software-Manufacturers
Astra Zeneca	50 Otis St	Westborough	01581	670	Medicinal Chemical & Botanical Products
Bertucci's Corp	155 Otis St	Northborough	01532	5000	Restaurants
Best Western Royal Plaza	181 Boston Post Road West	Marlborough	01752	431	Hotels & Motels
Bridge Of Central Mass	10 Southwest Cutoff	NORTHBOROUGH	01532	350	Social Service & Welfare Organization
Clark Consulting	2 Mount Royal Avenue	Marlborough	01752	966	Human Resource Consultants
Hewlett-Packard Co	200 Forest Street	Marlborough	01752	800	Computers-Electronic-Manufacturer
Massachusetts Electric Co	55 Bearfoot Rd	Northborough	01532	603	Electric Companies
Northborough & Southborough Public School	44 Bearfoot Rd	Northborough	01532	619	Schools
PFPC, Inc.	4400 Computer Drive	Westborough	01581	1800	Human Resource Consultants
Securitas Security Sys USA	125 Turnpike Rd	Westborough	01581	550	Security Guard & Patrol Service
Sepracor	84 Waterford Drive	MARLBOROUGH	01752	280	Drug Millers
Suburban Staffing	30 Lyman St	Westborough	01581	550	Employment Contractors
UMass Memorial Marlboro Hospital	157 Union Street	Marlborough	01752	620	Hospitals
Verizon Communications	251 Locke Drive, Room 53a	Marlborough	01752	720	Cellular Telephones (Services)
Wal-Mart	200 Otis St	Northborough	01532	300	Department Stores
Westborough Public School	45 W Main St	Westborough	01581	553	Schools
Whittier Rehab Hospital	150 Flanders Road	Westborough	01581	290	Rehabilitation Services

Fixed Route Service cont...



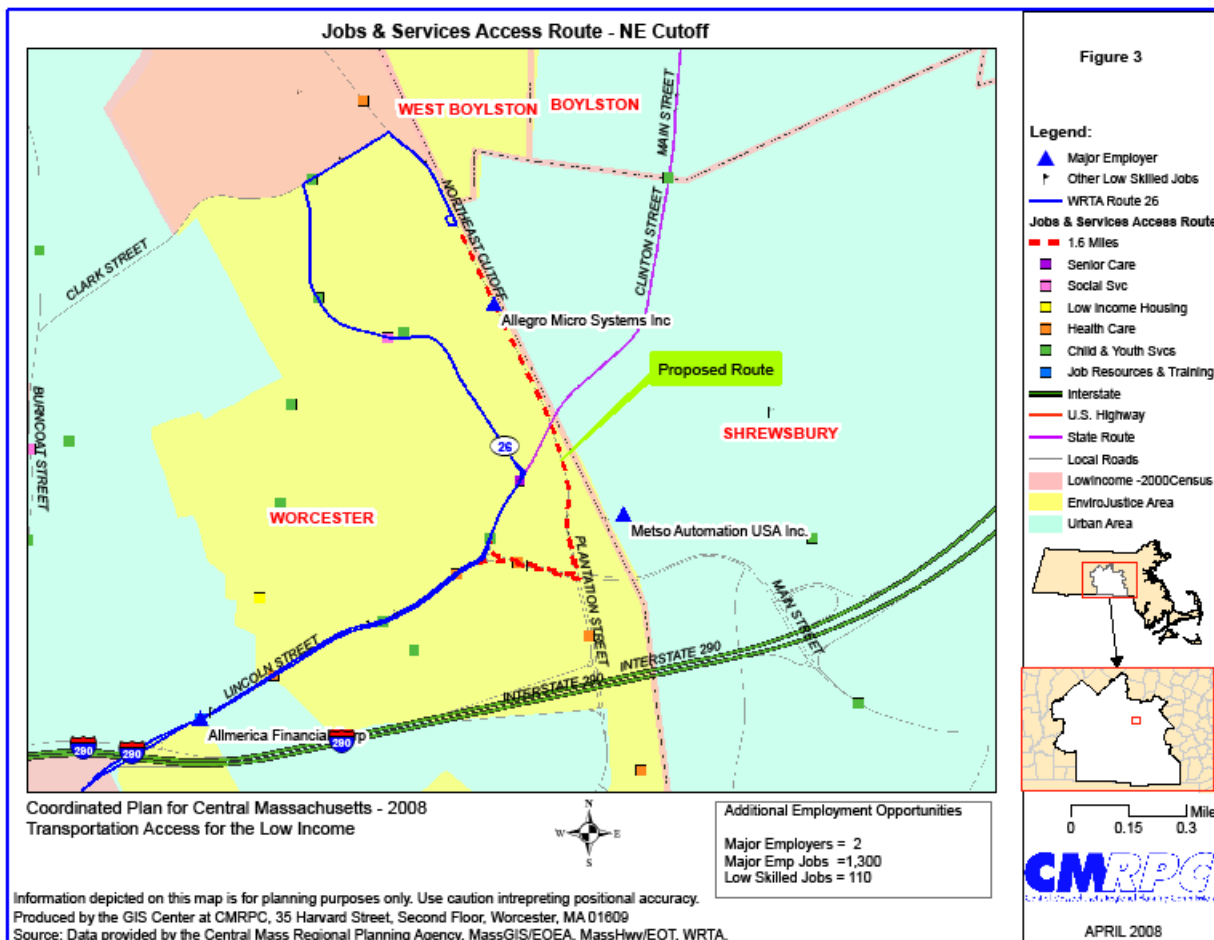
Electronic maps are available at: <http://www.cmrpc.org/>

Table 2

Agencies in Figure 2

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
Wyman Gordon	244 Worcester Street	GRAFTON	01536	479	Forgings (Manufacturers)

Fixed Route Service cont...



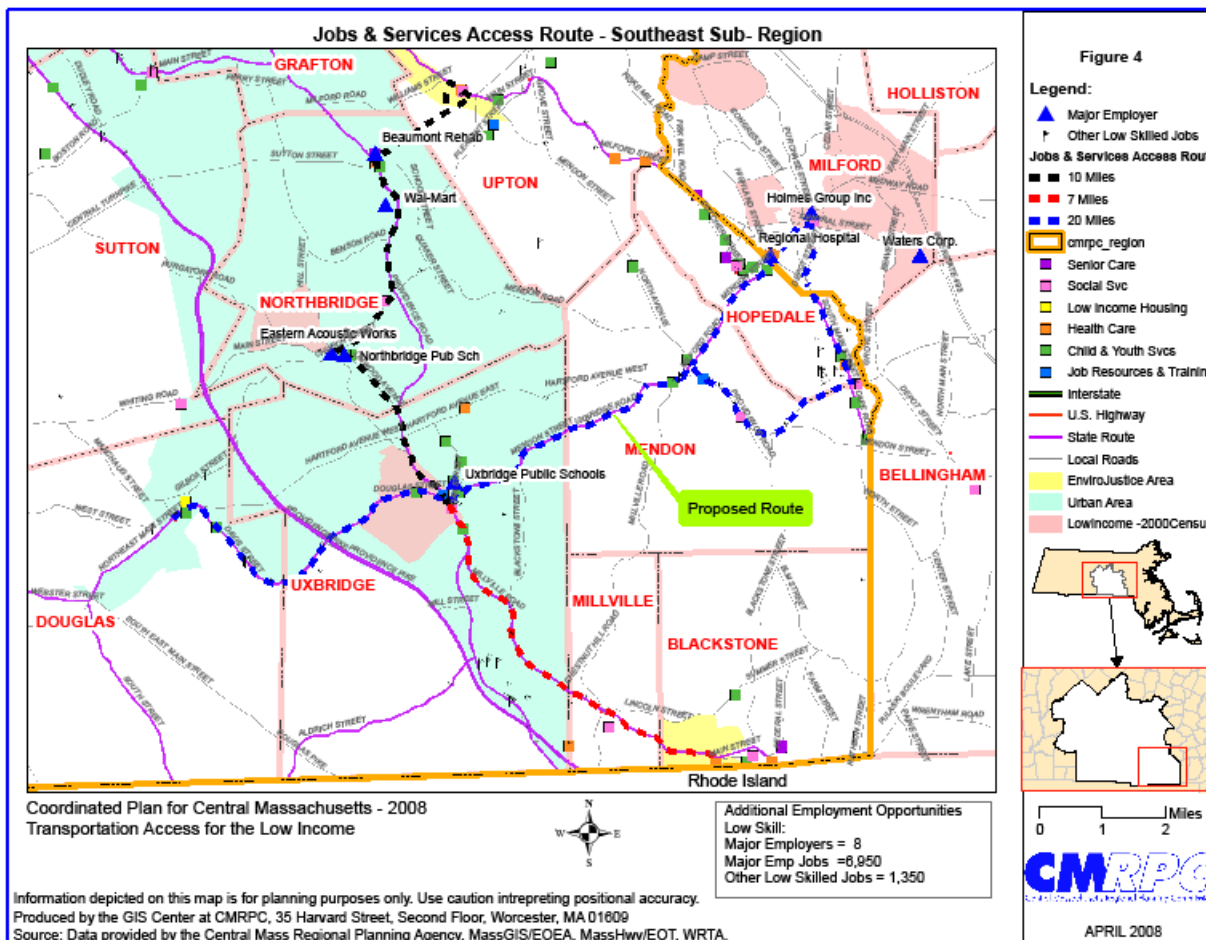
Electronic maps are available at: <http://www.cmrpc.org/>

Table 3

Agencies in Figure 3

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
Allegro Micro Systems Inc	115 Ne Cutoff	Worcester	01581	930	Electronic Equipment & Supplies
Metso Automation USA Inc.	44 Bowditch Drive	Shrewsbury	01581	375	Valves And Pipe Fittings

Fixed Route Service cont...



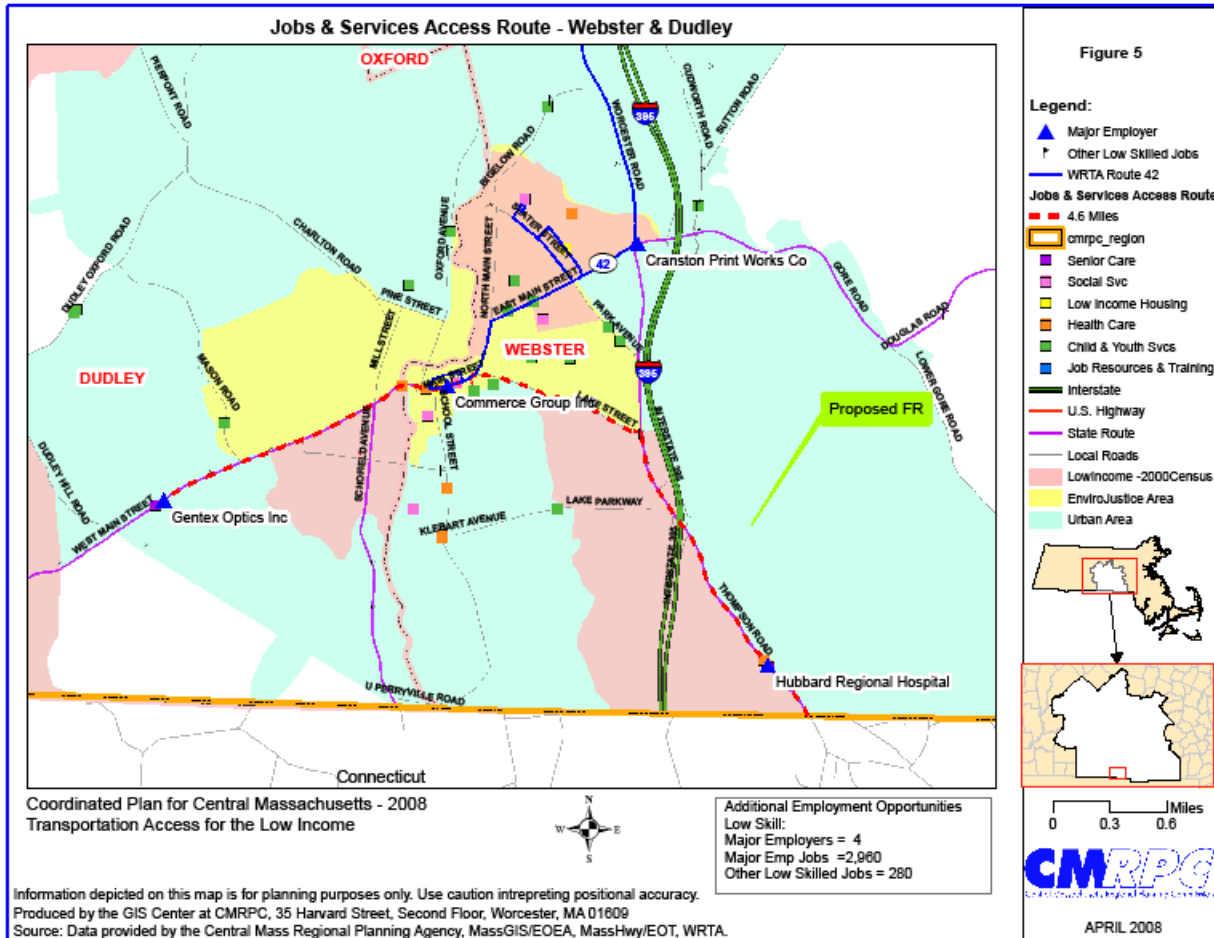
Electronic maps are available at: <http://www.cmrpc.org/>

Table 4

Agencies in Figure 4

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
Beaumont Rehab & Nursing	85 Beaumont Dr	Northbridge	01534	286	Nursing & Convalescent Homes
Eastern Acoustic Works	1 Main Street	Northbridge	01588	210	Electronic Equipment & Supplies
Holmes Group Inc	1 Holmes Way	Milford	01757	450	Industrial Equipment & Supplies
Milford Whitinsville Regional Hospital	14 Prospect Street	Milford	01757	1500	Hospitals
Northbridge Public Schools	87 Linwood Avenue	Northbridge	01588	325	Schools
Uxbridge Public Schools	62 Capron St	Uxbridge	01569	280	Schools
Wal-Mart	100 Valley Parkway	Northbridge	01534	300	Department Stores
Waters Corp.	34 Maple Street	Milford	01757	3600	Biological Products

Fixed Route Service cont...



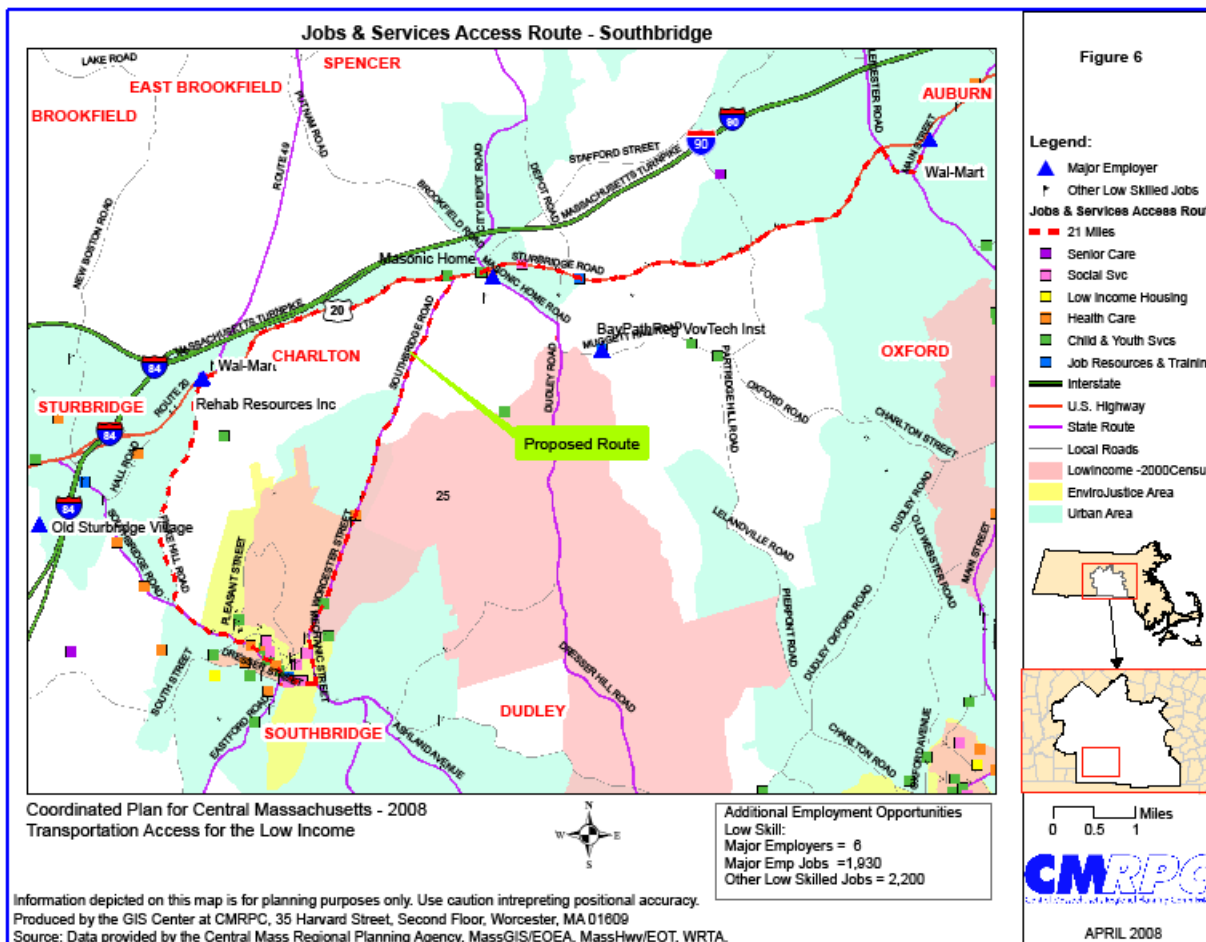
Electronic maps are available at: <http://www.cmrpc.org/>

Table 5

Agencies in Figure 5

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
Gentex Optics Inc	183 W Main St	Dudley	01571	500	Ophthalmic Goods-Manufacturers
Cranston Print Works	2 Worcester Rd	Webster	01570	290	Textile Finishing (Manufacturer)
Commerce Group Inc	211 Main St	Webster	01570	1874	Insurance-Holding Companies
Hubbard Regional Hospital	340 Thompson Rd	Webster	01570	300	Hospitals

Fixed Route Service cont...



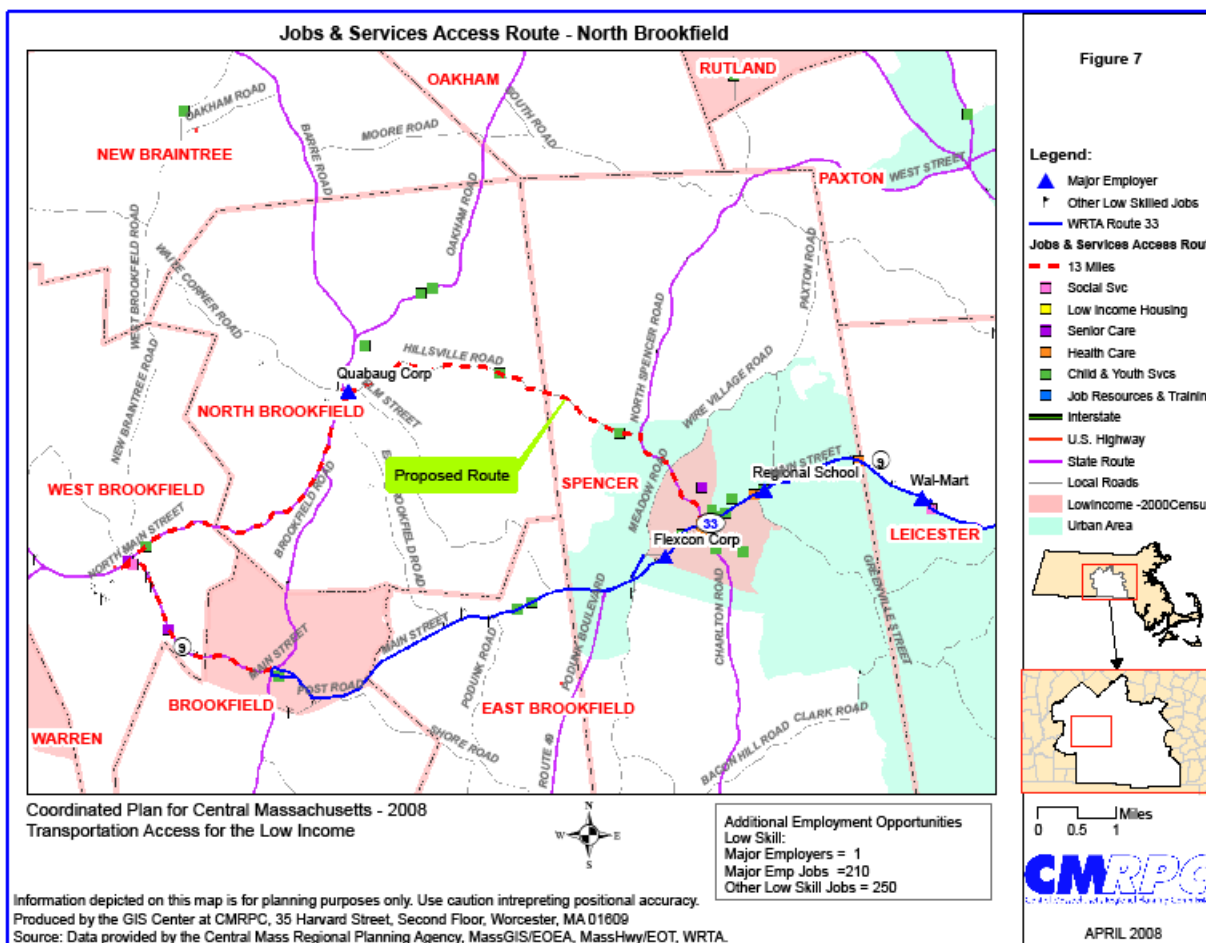
Electronic maps are available at: <http://www.cmrpc.org/>

Table 6

Agencies in Figure 6

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
Masonic Home	PO Box 1000	Charlton	01507	350	Healthcare
Old Sturbridge Village	1 Old Sturbridge Village Rd	Sturbridge	01566	343	Hotels & Motels
Bay Path Regional Vocational Technical Institute	57 Old Muggett Hill Rd	Charlton	01507	175	Junior Colleges & Technical Institutions
Rehab Resources Inc	1 Picker Rd	Sturbridge	01566	460	Non-Profit Organizations
Wal-Mart	742 Main Street	Oxford	01537	300	Department Stores
Wal-Mart	100 Charlton Rd	Sturbridge	01566	300	Department Stores

Fixed Route Service cont...



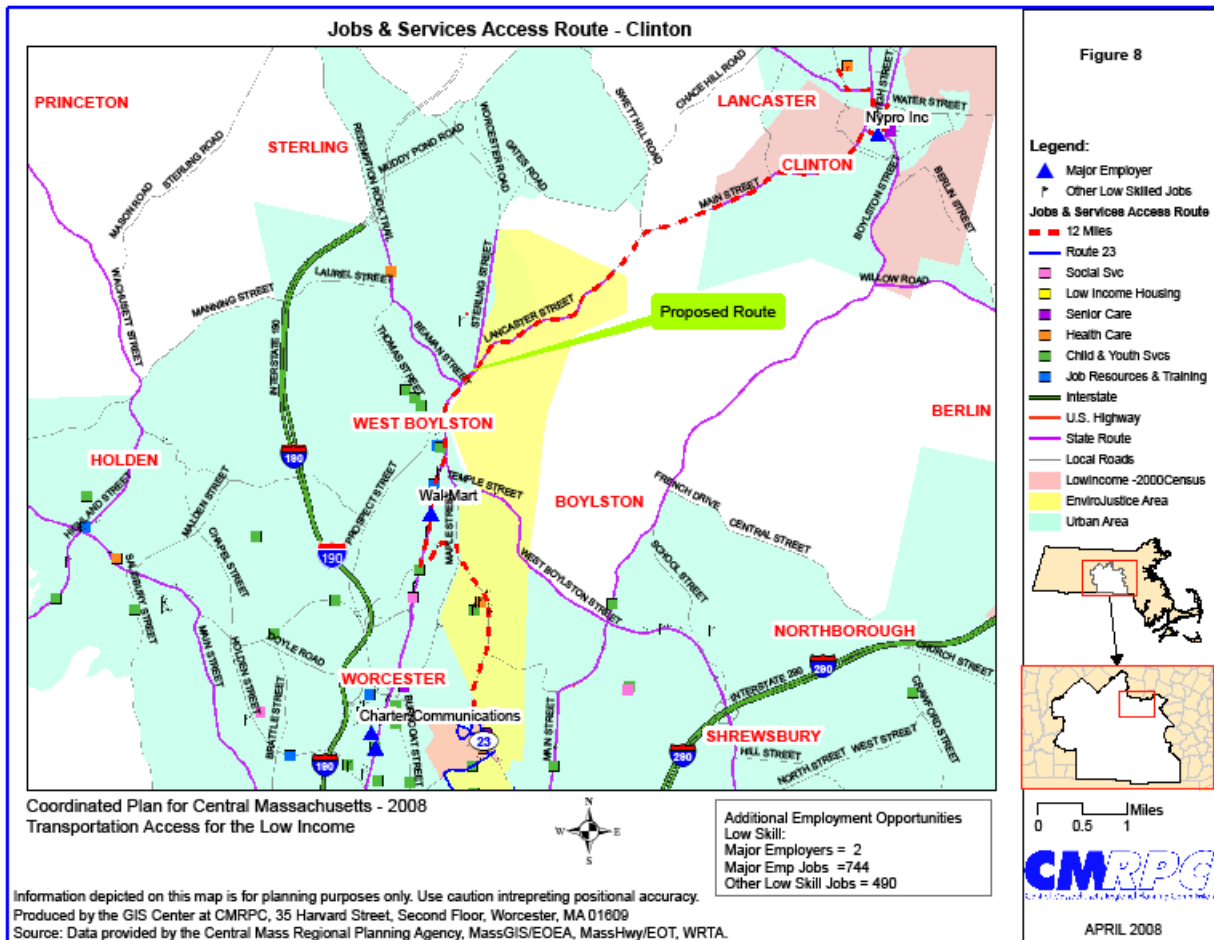
Electronic maps are available at: <http://www.cmrpc.org/>

Table 7

Agencies in Figure 7

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
Flexcon Corp	1 Flexcon Industrial Park	Spencer	01562	900	Paper Coating(Mfr)
Quabaug Corp	18 School St	North Brookfield	01535	210	Plastics & Plastic Products (Mfr)
Regional School	302 Main St	Spencer	01562	300	Schools
Wal-Mart	1655 Main Street	Leicester	01524	300	Department Stores

Fixed Route Service cont...



Electronic maps are available at: <http://www.cmrpc.org/>

Table 9

Agencies in Figure 9

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	PRODUCT
Nypro Inc	101 Union Street	Clinton	01510	444	Plastics-Mold-Manufacturers
Wal-Mart	137 West Boylston Rd	West Boylston	01583	300	Department Stores

Paratransit Service

During outreach held over the three public meetings in 2007, the Guidance Committee was able to identify the following focus areas in the transportation system. Priorities for these focus areas were identified based on a scale of high, medium, low and other. Some possible solutions for new or expanded paratransit service are listed below.

Recommendation

Priority	Focus Area	Possible Solution	Funding	FTA Section
High	<i>Provide feeder service from rural paratransit to urban fixed route transit</i>	<i>Provide <u>Paratransit Service to Fixed Route</u> from underserved towns</i>	<i>New Freedom</i>	<i>5317</i>
High	<i>Improve marketing and outreach using multiple sources (Internet, newspaper, etc.)</i>	<i>Provide <u>Travel Training</u> for the disabled.</i>	<i>New Freedom</i>	<i>5317</i>
Medium	<i>Provide additional night and weekend ADA service (urban and suburban areas)</i>	<i><u>Acquire ADA Accessible Vehicles</u> for <u>Paratransit</u></i>	<i>New Freedom</i>	<i>5317</i>
Low	<i>Expanded service from rural communities to medical facilities</i>	<i><u>Improve Paratransit Service</u> to medical facilities</i>	<i>New Freedom</i>	<i>5317</i>
Other	<i>Add signage for hearing impaired persons and “talking” signs for vision impaired persons</i>	<i><u>Improve ADA Signage</u> at Bus Stop(s) and Transit Hub(s)</i>	<i>New Freedom</i>	<i>5317</i>
Other	<i>Provide transit assistants as needed</i>	<i><u>Procure Trained Escorts</u> for door-to-door Paratransit service</i>	<i>New Freedom</i>	<i>5317</i>
Other	<i>Provide service to retail facilities</i>	<i><u>Expand Paratransit Service</u> to shopping centers</i>	<i>New Freedom</i>	<i>5317</i>

Paratransit Service cont...

The New Freedom program promotes new public transportation services beyond those required by the ADA and new public transportation alternatives beyond those required by the ADA. It is designed to assist individuals with disabilities to access transportation services, including transportation to and from jobs and employment support services. It is desirable that Paratransit not only connect to jobs but also other human services such as job training, healthcare, social services and shopping centers. The following is a list of providers in Central Massachusetts.

Paratransit Providers in Central Massachusetts

AGENCY	ADDRESS	CITY	ZIP
A Ride	3 Larnerd Hill Rd	Charlton	01507
Am B Chair	11 McCracken Rd	Millbury	01527
Assabet Livery, Inc.	145 Pleasant St	Marlborough	01752
AVCOA	35 Lyman St	Northborough	01532
City Cab & Livery Service	277 High St	Webster	01570
Clinton Livery	256 High St	Clinton	01510
Cross Roads Trolley Trans	26 Poland St	Webster	01570
Crossroads Trolly Transp.	4 MEADOW CIR	DUDLEY	01571
Millbury Taxi & Livery	24 Woodland St	Millbury	01527
Paratransit Brokerage	128 Providence St	Worcester	01604
Paratransit Broker Services.	317 MAIN ST	WORCESTER	01608
Quality Chair Van Svc	193 Hartford Turnpike	Shrewsbury	01545
Quality Chair-van Svc	25 Town Forest Rd	Oxford	01540
Scottie's Livery	256 High St	Clinton	01510
Elderbus	124 Southbridge Rd	Charlton	01507
Councils on Aging		Various Towns	
Senior Centers		Various Towns	

The target population is assumed to be located randomly across the region. Using various data sources the location of healthcare, job training, social service and shopping facilities were identified.

Matching Funds

New Freedom funds may be used to finance capital and operating expenses. The Federal share of eligible capital costs may not exceed 80% of the net capital costs of the program. The Federal share of the eligible operating costs may not exceed 50% of the net operating costs of the activity. Recipients may use up to 10% of their apportionment to support program administrative costs including administration, planning, and technical assistance, which may be funded at 100% Federal share. The local share of eligible capital costs shall be no less than 20% of the net cost of the activity, and the local share for eligible operating costs shall be no less than 50% of the net

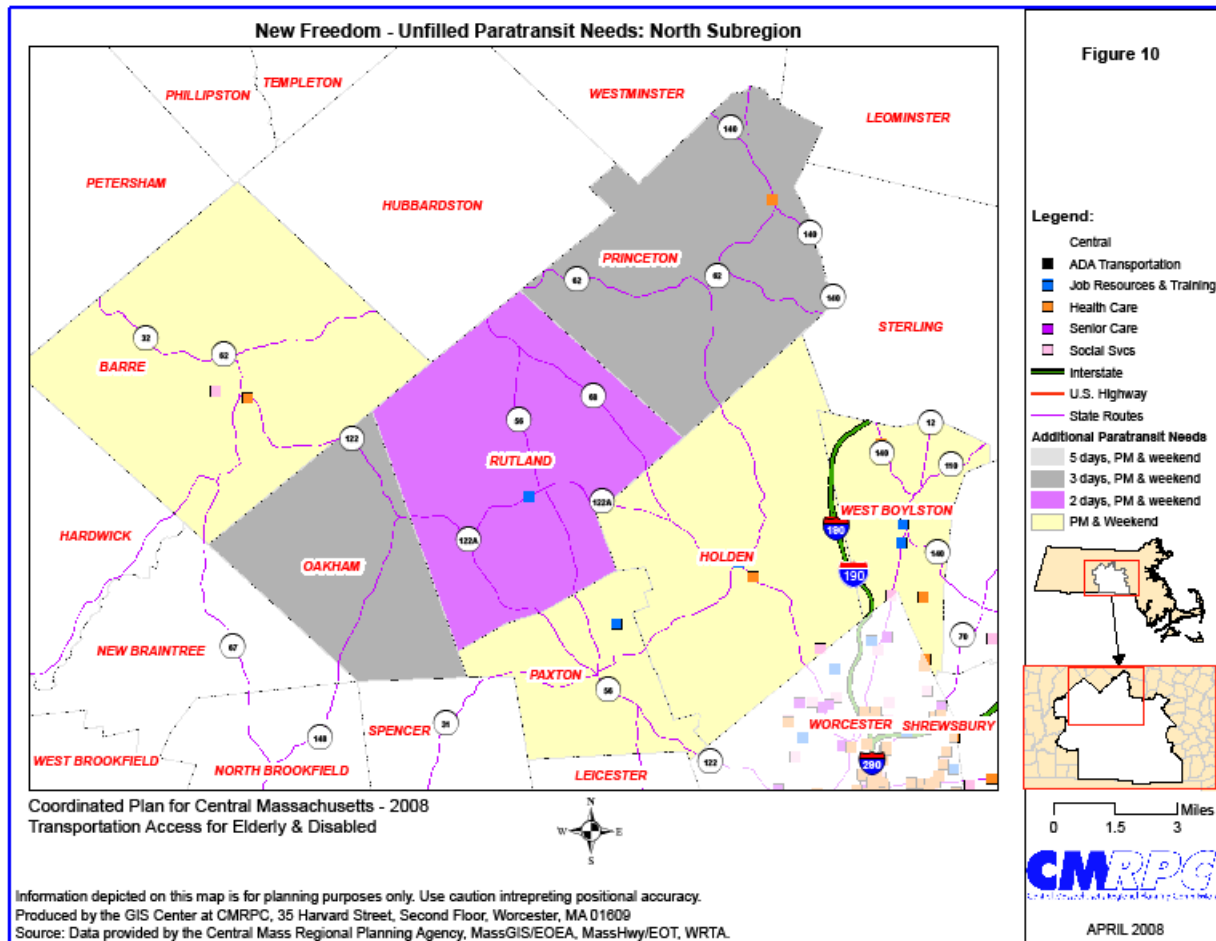
Paratransit Service cont...

operating cost. All of the local share must be provided from sources other than Federal DOT funds. Some examples of sources of local match which may be used for any or all of the local share include: State or local appropriations; other non-DOT Federal funds; dedicated tax revenues; private donations; revenue from human service contracts; toll revenue credits; and net income generated from advertising and concessions. Non-cash share such as donations, volunteer services, and in-kind contributions is eligible to be counted toward the local match. The values of any non-cash share shall be documented and supported, represent a cost which would otherwise be eligible under the program, and be included in the net project costs in the project budget.

To assist applicants locate “matching” funds service providers located in the vicinity as listed in Table 10-14. Figures 10 - 14 show the unfulfilled Paratransit service needs for each sub-region in Central Massachusetts.

1. New Freedom - Unfilled Paratransit Needs: North Sub-region (Fig. 10)
2. New Freedom - Unfilled Paratransit Needs: Northeast Sub-region (Fig. 11)
3. New Freedom - Unfilled Paratransit Needs: Southeast Sub-region (Fig. 12)
4. New Freedom - Unfilled Paratransit Needs: Southwest Sub-region (Fig. 13)
5. New Freedom - Unfilled Paratransit Needs: West Sub-region (Fig. 14)

Paratransit Service cont...

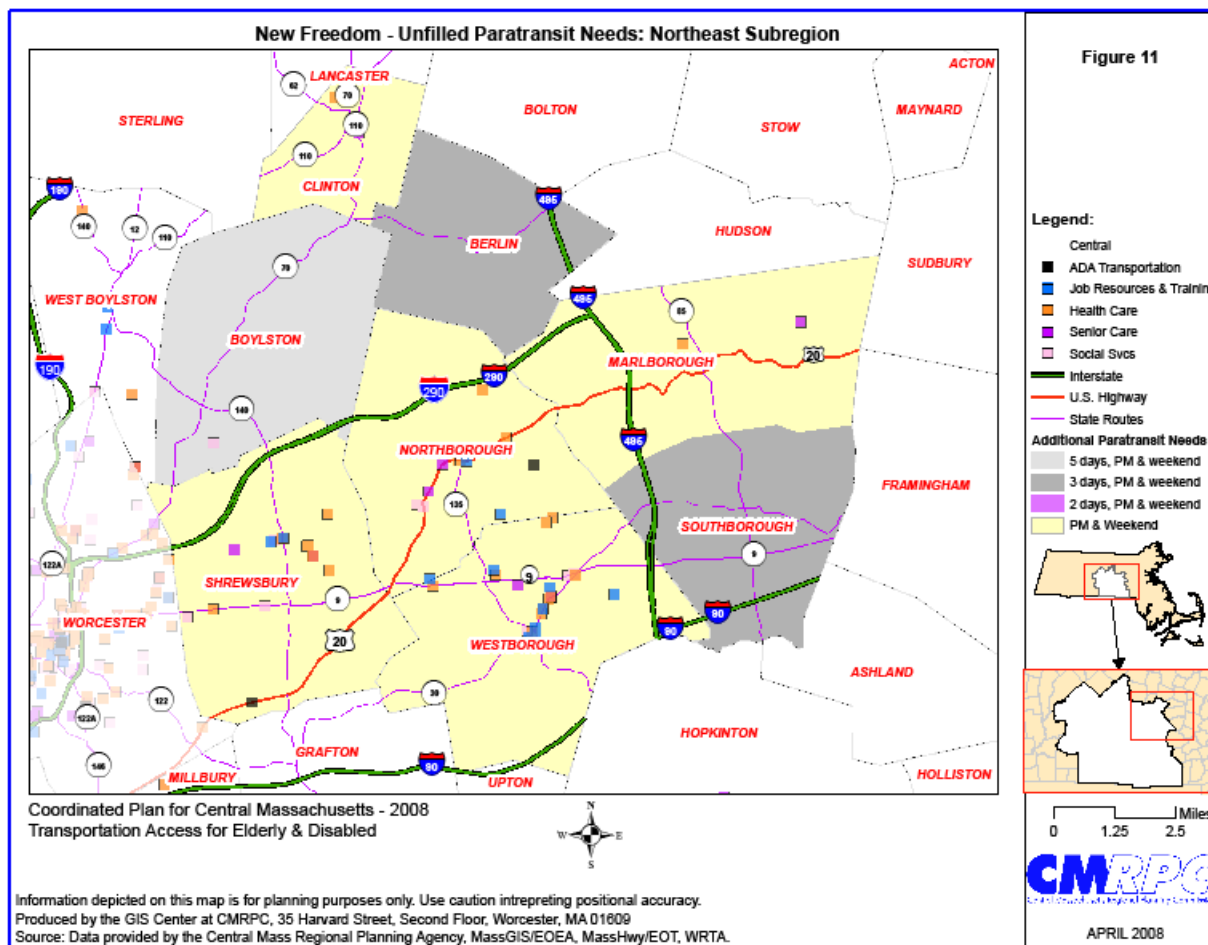


Electronic maps are available at: <http://www.cmrpc.org/>

Table 10
Agencies in the North Sub-Region (Figure 10)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
Holden Nursing Home	32 Mayo Dr	Holden	01520	400	Health Care
Oakdale Rehab & Nursing Center	76 N Main St	West Boylston	01583	95	Health Care
Oriole Health Care	32 Mayo Dr	Holden	01520	130	Health Care
Anna Maria College	50 Sunset Lane	Paxton	01612	170	Job Res & Training
Central MA Agency On Aging	360 W Boylston St	West Boylston	01583	11	Social Services
Seven Hills Foundation	23 Fairchild Dr	Holden	01520	16	Social Services
Stetson School Inc	Po Box 309	Barre	01005	175	Social Services
Clinton Livery	256 High St	Clinton	01510	0	Transportation
Scottie's Livery	256 High St	Clinton	01510	0	Transportation

Paratransit Service cont...



Electronic maps are available at: <http://www.cmrpc.org/>

Table 11

Agencies in the Northeast Sub-Region (Figure 11)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
UMass Memorial Marlboro Hosp	157 Union Street	Marlborough	01752	620	Health Care
Bridge Of Central Mass	10 Southwest Cutoff	Northborough	01532	350	Social Services
Westborough State Hospital	288 Lyman St	Westborough	01581		Healthcare
Shrewsbury Nursing Home	40 Julio Dr	Shrewsbury	01545	137	Healthcare
Beaumont Rehabilitation C	1 Lyman St	Westborough	01581	300	Healthcare
Willows At Westborough	1 Lyman St	Westborough	01581	300	Healthcare

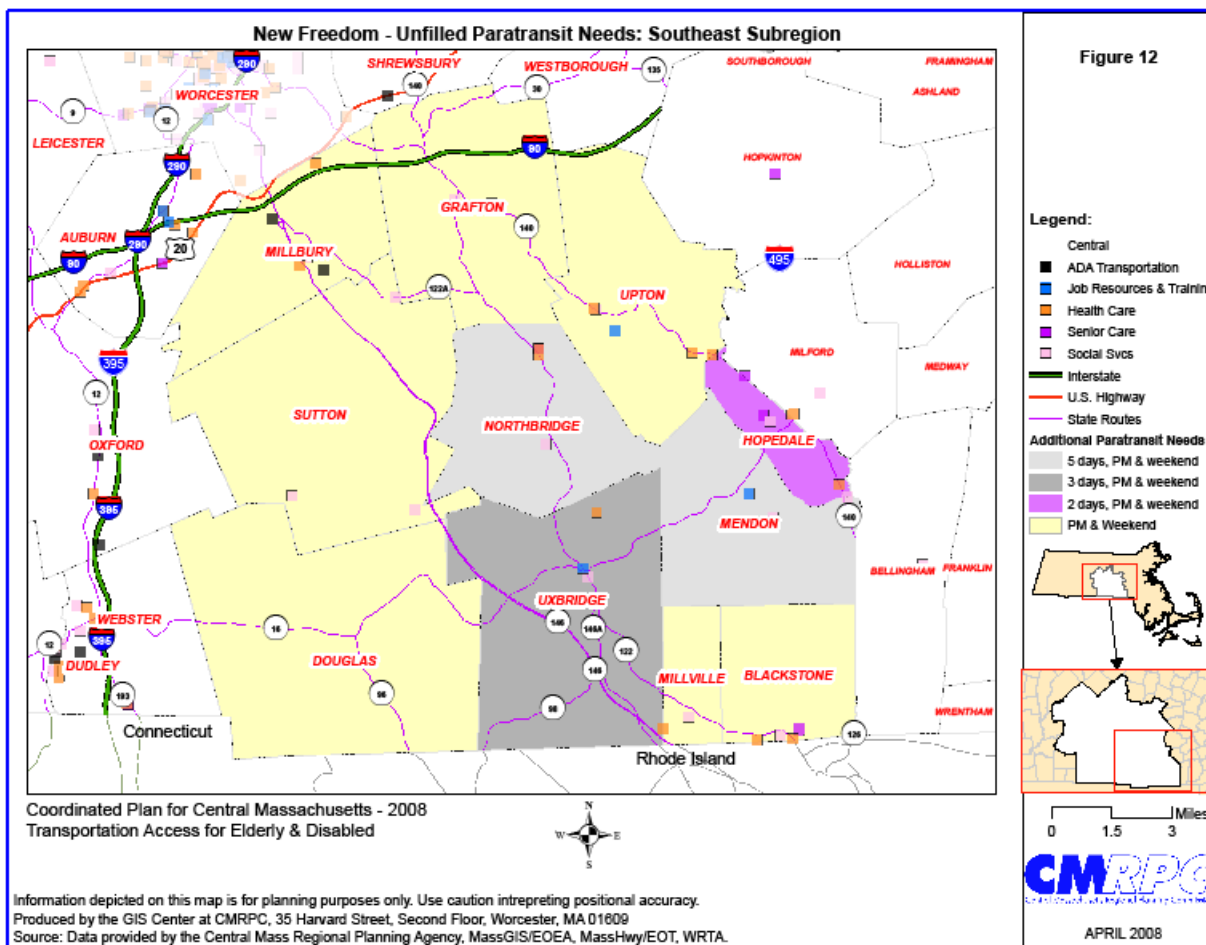
Paratransit Service cont...

Table 11 continued...

Agencies in the Northeast Sub-Region (Figure 11)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
Westborough State Hospital	288 Lyman St	Westborough	01581	710	Healthcare
Metz Personnel	12 South St	Westborough	01581	10	Job Res & Training
Northborough Library	34 Main St	Northborough	01532	17	Job Res & Training
Robert Half Intl	200 Freiberg Pkwy	Westborough	01581	12	Job Res & Training
Strategy Staffing Svc	18 Lyman St	Westborough	01581	15	Job Res & Training
Charter State University	14 South St	Westborough	01581	40	Job Res & Training
Excel Staffing Inc	22 Water St	Westborough	01581	20	Job Res & Training
Huntington Learning Center	512 Main St	Shrewsbury	01545	20	Job Res & Training
Miller & Assoc	11 Juniper Brook Rd	Northborough	01532	22	Job Res & Training
Pinnacle Training	200 Freiberg Pkwy	Westborough	01581	20	Job Res & Training
Shrewsbury Public Library	609 Main St	Shrewsbury	01545	29	Job Res & Training
University Of Massachusetts	75 North Dr	Westborough	01581	40	Job Res & Training
Westborough Library	55 W Main St	Westborough	01581	22	Job Res & Training
Admin Solutions	107 Otis St	Northborough	01532	50	Job Res & Training
Alternatives	535 MAIN ST	Shrewsbury	01545	12	Social Services
Maironis Park	52 S Quinsigamond Ave	Shrewsbury	01545	10	Social Services
March Of Dimes	114 Turnpike Rd	Westborough	01581	15	Social Services
Massachusetts Restaurant	95a Turnpike Rd	Westborough	01581	10	Social Services
Worcester County Food Ban	474 Boston Turnpike	Shrewsbury	01545	17	Social Services
YWCA	15 Grove St	Westborough	01581	15	Social Services
Home Instead Senior Care	386 W Main St	Northborough	01532	60	Social Services
YMCA Day Camp	320 Sewall St	Boylston	01505	50	Social Services
Salmon Family Of Svc	1 Lyman St	Westborough	01581	200	Social Services
Assabet Livery, Inc.	145 Pleasant St	Marlborough	01752	0	Transportation
AVCOA	35 Lyman St	Northborough	01532	15	Transportation
Quality Chair Van Svc	193 Hartford Turnpike	Shrewsbury	01545	11	Transportation

Paratransit Service cont...



Electronic maps are available at: <http://www.cmrpc.org/>

Table 12

Agencies in the Southeast Sub-Region (Figure 12)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
Milford Whitinsville Regional Hospital	14 Prospect Street	Milford	01757	1500	Health Care
Beaumont Rehab & Nursing	85 Beaumont Dr	Northbridge	01534	286	Health Care
Northbridge Nursing & Rehab	2356 Providence Rd	Northbridge	01534	100	Health Care
Providence House Nursing	29 Main St	Millbury	01527	160	Health Care
Sunbrige Healthcare Corp	312 Millbury Ave	Millbury	01527	200	Health Care

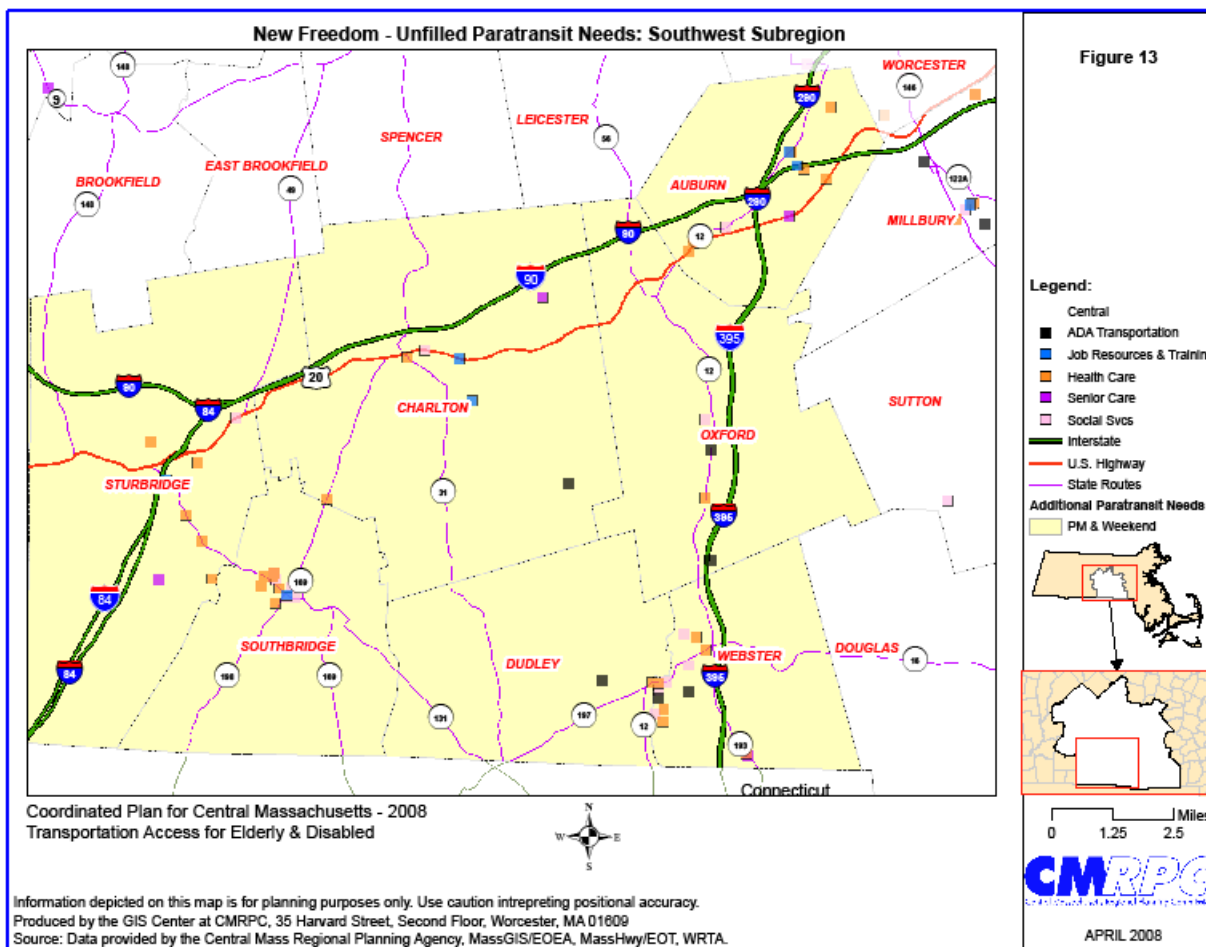
Paratransit Service cont...

Table 12 continued...

Agencies in the Southeast Sub-Region (Figure 12)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
Beginning Years Family Ne	13 Providence Rd	Sutton	01590-381	10	Social Services
Hopedale Community House	43 Hope St	Hopedale	01747-122	10	Social Services
Council On Aging	43 Hope St	Hopedale	01747		Social Services
Council On Aging	40 Prospect St	Millville	01529		Social Services
Council On Aging	30 Providence Rd	Grafton	01519		Social Services
Council On Aging	1 River St	Millbury	01527		Social Services
Council On Aging	19 Hough Rd	Sutton	01590		Social Services
Council On Aging	1 Centennial Ct	Upton	01568		Social Services
Council On Aging	64 Providence St	Mendon	01756		Social Services
Council On Aging	15 Saint Paul St	Blackstone	01504		Social Services
Council On Aging	36 S Main St	Uxbridge	01569		Social Services
Council On Aging	40 Blackstone St,	Bellingham	02019		Social Services
Council On Aging	60 N Bow St	Milford	01757		Social Services
Northbridge Senior Center	20 Highland St	Northbridge	01534		Social Services
Am B Chair	11 McCracken Rd	Millbury	01527		Transportation
Millbury Taxi & Livery	24 Woodland St	Millbury	01527		Transportation
Blackstone Valley Tech Hi	65 Pleasant St	Upton	01568-149	190	Job Res & Training

Paratransit Service cont...



Electronic maps are available at: <http://www.cmrpc.org/>

Table 13

Agencies in the Southwest Sub-Region (Figure 13)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
Hubbard Regional Hospital	340 Thompson Rd	Webster	01570	300	Health Care
Baypath Regional Vocational Technical Institute	57 Old Muggett Hill Rd	Charlton	01507	175	Job Res & Training
Rehab Resources Inc	1 Picker Rd	Sturbridge	01566	460	Social Services
Harrington Memorial Hospital	100 South St	Southbridge	01550	499	Health Care
Lanessa Healthcare Center	751 School St	Webster	01570	150	Health Care
Life Care Center Of Auburn	14 Masonic Cir	Auburn	01501	220	Health Care
Masonic Home	88 Masonic Rd	Charlton	01507	350	Health Care

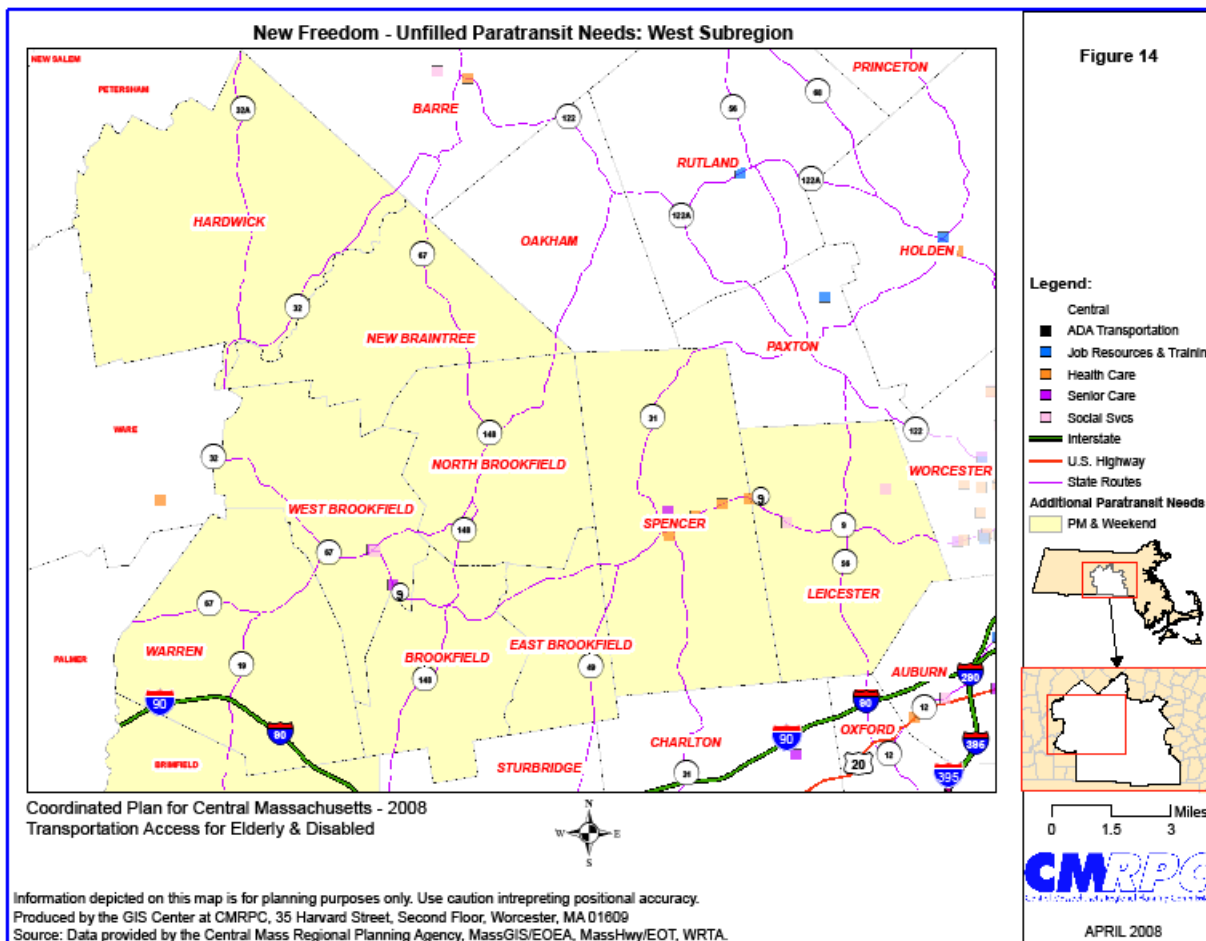
Paratransit Service cont...

Table 13 cont...

Agencies in the Southwest Sub-Region (Figure 13)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
Oakwood Rehab & Nursing	11 Pontiac Ave	Webster	01570	115	Health Care
Radius Healthcare Center	84 Chapin St	Southbridge	01550	170	Health Care
VNA-Southern Worcester Center	534 School St	Webster	01570	200	Health Care
Webster Manor Healthcare	745 School St	Webster	01570	120	Health Care
Laidlaw Education Svc	142 Worcester Rd	Charlton	01507	80	Job Res & Training
Nichols College At Auburn	1 Auburn St	Auburn	1501	40	Job Res & Training
American Legion	9 Houghton St	Webster	01570	11	Social Services
Family Center	119 High St	Webster	01570	10	Social Services
Great Jack-O-Lantern Fest	13 Ballard St	Oxford	01540	20	Social Services
Kids Unlimited Svc Inc	90 Worcester Rd	Charlton	01507	10	Social Services
Massachusetts Coalition	714 Southbridge St	Auburn	01501	16	Social Services
Quinebaug River Adult Day	Po Box 712	Southbridge	01550	15	Social Services
South Central Early Intervention	176 Main St	Southbridge	01550	19	Social Services
Southbridge Adult Day	38 Walnut St	Southbridge	01550	10	Social Services
SW County Rehabilitation	49 Morris St	Webster	01570	14	Social Services
Tri-Valley Elder Svc	251 Main St	Webster	01570	60	Social Services
Tri-Valley Nutrition Program	10 Golden Heights	Webster	01570	10	Social Services
WIC Of South Central Mass	61 Pine St	Southbridge	01550	17	Social Services
YMCA	115 Marcy St	Southbridge	01550	21	Social Services
YMCA	43 Everett St	Southbridge	01550	65	Social Services
You Inc Family Svc	52 Charlton St	Southbridge	01550	13	Social Services
A Ride	3 Larnerd Hill Rd	Charlton	01507		Transportation
City Cab & Livery Service	277 High St	Webster	01570		Transportation
Cross Roads Trolley Trans	26 Poland St	Webster	01570	20	Transportation
Crossroads Trolley Transp.	4 MEADOW CIR	DUDLEY	01571		Transportation
Oxford Senior Center	323 Main St	Oxford	01540		Transportation
Quality Chair van Svc	25 Town Forest Rd	Oxford	01540		Transportation

Paratransit Service cont...



Electronic maps are available at: <http://www.cmrpc.org/>

Table 14

Agencies in the West Sub-Region (Figure 14)

AGENCY	ADDRESS	CITY	ZIP	NO OF EMP	TYPE
Fresh Start Program	1601 MAIN ST	LEICESTER	01524-191	20	Social Services
Nazareth Home For Boys	77 MULBERRY ST	LEICESTER	01524-109	26	Social Services
Quaboag On The Common	47 E MAIN ST	WEST BROOKFIELD	01585-290	180	Social Services

Regional Trip Planner

During outreach held over the three public meetings in 2007, the Guidance Committee was able to identify the following focus areas in the transportation system. Priorities for these focus areas were identified based on a scale of high, medium, low and other. A Regional Trip Planner could address the recommendations outlined below.

Recommendation

Priority	Focus Area	Possible Solution	Funding	FTA Section
High	<i>Improve marketing and outreach using multiple sources (Internet, newspaper, etc.)</i>	<u>Web-based Transit Schedules</u> for Fixed Route & Paratransit using a Regional Trip Planner	JARC; New Freedom	5316 5317
Low	<i>Improve outreach efforts at medical facilities</i>	<u>Links to Medical facilities, CoA* & Ambulance Service</u> using a Regional Trip Planner	JARC; New Freedom	5316 5317
Other	<i>Improve communication and coordination among various regional agencies</i>	<u>Links to Intermodal transportation**</u> using a Regional Trip Planner	JARC; New Freedom	5316 5317
Other	<i>Create a single point of contact for transit users (e.g. brokerage office for all transit)</i>	<u>Coordinated Schedules</u> for Fixed Route & Paratransit Service using a Regional Trip Planner	JARC; New Freedom	5316 5317

* CoA- Council on Aging

**Intermodal transportation such as MBTA, Amtrak, Greyhound, Peter Pan & Paratransit Service)

Regional Trip Planner cont...

Multi-modal transit trips often require time-consuming coordination of travel using the schedules of several transportation providers in the region. Users must interpret complex schedules and route maps to determine transfer points and scheduling. A regional trip planner is recommended to make public transportation easier to use, reduce frustration for users while simultaneously reducing costs for public transportation agencies and increasing ridership on regional transit.

A Regional Trip Planner is an innovative system that will compile timetables, fixed route stops, accessibility data, and other public transportation information into one convenient website and offer a new tool for transportation users by linking rail, bus, local transit, and demand responsive services such as taxis. A Regional Trip Planner is an internet-based system used for gathering, integrating and providing information about public transportation routes, schedules and fares. With a trip planner, users go to a single web site where they provide their starting and destination points and are given a list of transportation providers to meet their needs and relevant information to planning their route. Ideally a Trip Planner for Central Massachusetts would initially assist in planning multi-modal trips within the region while having the capability to be expanded to include other regions and adjoining states such as Connecticut, Rhode Island, New York, Vermont and New Hampshire. Combined JARC & New Freedom funds could be used to develop such a Regional Trip Planner.

Benefits of the Regional Trip Planner System

A Regional Trip Planner will produce a number of significant benefits:

- increase customer satisfaction
- improve services to persons with disabilities
- facilitate communication between transportation agencies
- create uniform transportation data exchange
- render positive environmental benefits by getting single passenger cars off the road

Guidelines for a Regional Trip Planner

- Provide transportation information to system users via the internet,
- Give users the ability to locate and identify connections across participating providers
- Work incrementally towards providing trip planning itinerary functionality
- Provide information to assist system users with disabilities
- Allow system users the ability to provide feedback
- Provide an interface for providers to submit and maintain their service information
- Provide system administration and user-level management capabilities
- Allow participating providers the ability to obtain system usage and reports
- Design a system that can be regionally and functionally expandable to bordering regions

Matching Fund Requirements

JARC programs require a 50% local match for operations and a 20% local match for capital projects from funds other than the EOT. Sources of federal matching funds include grants include,

1. TANF, Temporary Assistance for Needy Families program offers Aid to Families with Dependent Children (AFDC) and the Job Opportunities and Basic Skills Training (JOBS) programs (HHS).
2. WtW, Welfare to Work funds are narrowly focused on providing employment assistance to hard-to-employ TANF-recipients and non-custodial parents (DOL)
3. WIA, Workforce Investment Act requires the development of partnerships to deliver training services, including transportation. WIA recommends partnering with two programs also associated with JARC: TANF and Food Stamp (DOL / DOE / HHS / HUD).

New Freedom funds may be used to finance capital and operating expenses. The Federal share of eligible capital costs may not exceed 80% of the net capital costs of the program. The Federal share of the eligible operating costs may not exceed 50% of the net operating costs of the activity. Recipients may use up to 10% of their apportionment to support program administrative costs including administration, planning, and technical assistance, which may be funded at 100% Federal share. The local share of eligible capital costs shall be no less than 20% of the net cost of the activity, and the local share for eligible operating costs shall be no less than 50% of the net operating costs. All of the local share must be provided from sources other than Federal DOT funds. Some examples of sources of local match which may be used for any or all of the local share include: State or local appropriations; other non-DOT Federal funds; dedicated tax revenues; private donations; revenue from human service contracts; toll revenue credits; and net income generated from advertising and concessions. Non-cash share such as donations, volunteer services, and in-kind contributions is eligible to be counted toward the local match. The values of any non-cash share shall be documented and supported, represent a cost which would otherwise be eligible under the program, and be included in the net project costs in the project budget.

To assist applicants locate “matching” funds see Table 14 for a list of transportation service providers.

Regional Trip Planner cont...

Table 14

Transportation Service Providers

Agency	Address	City	Zip	No Of Emp	Product
A Ride	3 Larnerd Hill Rd	Charlton	01507		Transportation
Am B Chair	11 McCracken Rd	Millbury	01527		Transportation
Anna Maria Rest Home	1398 Main St	Worcester	01603	26	Senior Care
Assabet Livery, Inc.	145 Pleasant St	Marlborough	01752		Transportation
Assisted Living Center	400 Hemenway Street	Marlborough	01752		Senior Care
AVCOA	35 Lyman St	Northborough	01532	15	Transportation
Briarwood Continuing Care	70 Briarwood Cir	Worcester	01606	20	Senior Care
Bridge Home	37 Boylston St	Worcester	01605	15	Senior Care
Bridge Ives House	154 Vernon St	Worcester	01610	15	Senior Care
Bringing Elder Care Home	52 Holden St	Worcester	01605	16	Senior Care
Brookhaven Rest Home Inc	Po Box X	West Brookfield	1585	10	Senior Care
Burncoat Plains Rest Home	572 Burncoat St	Worcester	01606	14	Senior Care
Central Ma Agency On Aging	360 W Boylston St	West Boylston	01583	11	Social Services
Charlton Manor Rest Home	12 Town Farm Rd	Charlton	01507	11	Senior Care
Christopher Heights	20 Mary Scano Dr	Worcester	01605	45	Senior Care
Christopher Heights Of We	338 Thompson Rd	Webster	01570	50	Senior Care
City Cab & Livery Service	277 High St	Webster	01570		Transportation
Clinton Livery	256 High St	Clinton	01510		Transportation
Coleman House	112 W Main St	Northborough	01532	60	Senior Care
Colony Retirement Homes I	101 Chadwick St	Worcester	01605	15	Senior Care
Corcoran House	40 Walnut Street	Clinton	01510		Senior Care
Council on Aging	17 West St.	Paxton	01612		Social Services
Council on Aging	120 Prescott St.	West Boylston	01583		Social Services
Council on Aging	4 Goddard Dr.	Auburn	01501		Social Services
Council on Aging	23 Linden Street	Berlin	01503		Social Services
Council on Aging	200 High St.	Clinton	01510		Social Services
Council on Aging	40 Blackstone St,	Bellingham	02019		Social Services
Council on Aging	15 Saint Paul St	Blackstone	01504		Social Services
Council on Aging	30 Providence Rd	Grafton	01519		Social Services

Regional Trip Planner cont...

Table 14 Continued...

Transportation Service Providers

Agency	Address	City	Zip	No Of Emp.	Product
Council on Aging	1130 Main St.	Holden	01520		Social Services
Council on Aging	43 Hope St	Hopedale	01747		Social Services
Council on Aging	40 Winslow Ave.	Leicester	01524		Social Services
Council on Aging	64 Providence St	Mendon	01756		Social Services
Council on Aging	60 N Bow St	Milford	01757		Social Services
Council on Aging	1 River St	Millbury	01527		Social Services
Council on Aging	40 Prospect St	Millville	01529		Social Services
Council on Aging	19 Hough Rd	Sutton	01590		Social Services
Council on Aging	1 Centennial Ct	Upton	01568		Social Services
Council on Aging	36 S Main St	Uxbridge	01569		Social Services
Cross Roads Trolley Trans	26 Poland St	Webster	01570	20	Transportation
Crossroads Trolly Transp.	4 Meadow Cir	Dudley	01571		Transportation
Dalton Rest Home	453 Cambridge St	Worcester	01610	20	Senior Care
Dodge Park Rest Home	101 Randolph Rd	Worcester	01606	30	Senior Care
Donna Kay Rest Home	16 Marble St	Worcester	01603	26	Senior Care
Draper Place Of Hopedale	25 Hopedale St	Hopedale	01747	45	Senior Care
Ducharme Estates	25 Federal Street	Blackstone	01504		Senior Care
Eisenberg Assisted Living	631 Salisbury St	Worcester	01609	30	Senior Care
Elder Day Svc-S Worcester	Po Box 1497	Dudley	01571	14	Senior Care
Elderbus	124 Southbridge Rd	Charlton	01507		
Elms at Briarwood	65 Briarwood Circle	Worcester	01606		Senior Care
Goddard-Homestead Inc	10 Homestead Ave	Worcester	01610	16	Senior Care
Goddard-Homestead Inc	1199 Main St	Worcester	01603	14	Senior Care
Golden Pond	50 West Main Street	Hopkinton	01748		Senior Care
Hearthstone Alzheimer Car	50 West Main Street	Hopkinton	01748		Senior Care
Hearthstone Alzheimer Car	402 Hemenway Street	Marlborough	01752		Senior Care
Highland Manor Rest Home	41 Lancaster St	Worcester	01609	25	Senior Care
James F Hill House	Po Box 2742	Pittsfield	01202	10	Senior Care
K Ambulance Svc	94 Main St	Oxford	01540	12	Transportation
Lange Rest Homes Inc	451 Cambridge St	Worcester	01610	47	Senior Care

Regional Trip Planner cont...

Table 14 Continued...

Transportation Service Providers

Agency	Address	City	Zip	No Of Emp.	Product
Lincoln Hill Manor Rest Home	53 Lincoln St	Spencer	01562	17	Senior Care
Lodge At Eddy Pond	669 Washington St	Auburn	01501	28	Senior Care
Lutheran Home Of Worcester	26 Harvard St	Worcester	01609	150	Senior Care
Millbury Taxi & Livery	24 Woodland St	Millbury	01527		Transportation
Northbridge Senior Center	20 Highland St	Northbridge	01534		Social Services
Notre Dame Du Lac	555 Plantation St	Worcester	01608		Senior Care
Oak Ledge Terrace	29 Federal Street	Blackstone	01504		Senior Care
Oxford Senior Center	323 Main St	Oxford	01540		Transportation
Paratransit Brokerage	128 Providence St	Worcester	01604	10	Transportation
Paratransit Broker Service	317 Main St	WORCESTER	01608		Transportation
Pathways Ambulance Service	127 Elm St	Millbury	01527	20	Transportation
Quality Chair Van Service	193 Hartford Turnpike	Shrewsbury	01545	11	Transportation
Quality Chair van Service	25 Town Forest Rd	Oxford	01540		Transportation
Salmon Family Of Service	1 Lyman St	Westborough	01581	200	Social Services
Scottie's Livery	256 High St	Clinton	01510		Transportation
Shrewsbury Crossings	311 Main St	Shrewsbury	01545	30	Senior Care
Sisters Of Mercy	101 Barry Rd	Worcester	01609	44	Senior Care
Southgate At Shrewsbury	30 Julio Dr	Shrewsbury	01545	130	Senior Care
Sturbridge Retirement Community	1 Kelly Rd	Sturbridge	01566	10	Senior Care
Tatnuck Park At Worcester	340 May Street	WORCESTER	01602		Senior Care
Tri-Valley Nutrition Program	10 Golden Heights	Webster	01570	10	Social Services
Walker Meadow Clubhouse	6 Wessonville Village Way	Westborough	01581	10	Senior Care
Westbrook Heights Rest Ho	Po Box 580	West Brookfield	01585	10	Senior Care
Whitcomb House	245 West Street	Milford	01757		Senior Care
Whitney Place	238 West Main Street	Northborough	01532		Senior Care
Whitney Place	85 Beaumont Drive	Northbridge	01534		Senior Care
Whitney Place	One Lyman Street	Westborough	01581		Senior Care
Winter Hill Rest Home	24 Chester St	Worcester	01605	12	Senior Care
Woods At Eddy Pond	667 Washington St	Auburn	01501	45	Senior Care

Regional Trip Planner cont...

Table 14 Continued...

Transportation Service Providers

Agency	Address	City	Zip	No Of Emp.	Product
A A Transportation Co	41 E Main St	Webster	01570	50	Bus Lines
A A Transportation Co	41 East Main Street	Webster	01570		Bus Lines
A A Transportation Co	605 Hartford Tpke	Shrewsbury	01545	110	Bus Lines
A Limo Affair	208 Main St	Oxford	01540		Limousine Service
A Perfect Limo	27 Minuteman Way	Shrewsbury	01545		Limousine Service
AAExpress	35 Oliver St	Millford	01757		Taxicabs
American Way	14 Main St	Hudson	01749		Taxicabs
American Way	169 Pleasant St	Marlborough	01752		Taxicabs
Atlantic Express- New England	7 Kamaitis Rd	Sutton	01590	10	Buses-Charter & Rental
Auburn Taxi Company	24 Woodland St	Millbury	01527		Taxicabs
B's Livery Svcs	6 Rawson Rd	Webster	01570		Taxicabs
Bubble Bus?	196 Chapel St	Leicester	01524		Bus Lines
County Cab Inc	599 Pleasant St	Leicester	01524	20	Bus Lines
County Cab Incorporated	46 Chickering Rd	Spencer	01562		Taxicabs
Custom Coach Transp.	100 Leoleis Dr	Marlborough	01752		Taxicabs
Earl's Custom Limo Svc	31 River St	Millbury	01527		Limousine Service
Early's Custom Limousine	31 River St	Millbury	01527	35	Airport Transportation Service
Elegant Touch Limo Svc	72 Grove St	Millbury	01527		Limousine Service
Exceptional Limo	17 Airport Rd	Hopedale	01747		Limousine Service
Experience Enchantment Li	5 Farm St	Upton	01568	30	Limousine Service
First Student	151 Oak St	Westborough	01581	53	Buses-Charter & Rental
First Student Inc	75 SW Cutoff	Worcester	01604		Bus Lines
First Student Inc	150 Shrewsbury St	Boylston	01505	10	Buses-Charter & Rental
Fox Bus Lines	3 Silver Fox Dr	Worcester	01613	75	Buses-Charter & Rental
Grafton Taxi & Transport	70 Upton St	Grafton	01560		Taxicabs
Greyhound	75 Madison St	Worcester	01608		Bus Lines
Gulbankian Bus Lines	40 Mount Vickery Rd	Southborough	01772		Bus Lines
K Ambulance Svc	94 Main St	Oxford	01540	12	Ambulance Service
Knights Airport Limousine	390 Hartford Tpke	Shrewsbury	01545	75	Limousine Service
Knights Airport Limousine	2000 Grafton Rd	Grafton	01536	75	Limousine Service
Laidlaw Transit Inc	648 Lake St	Shrewsbury	01545	40	Buses-Charter & Rental

Regional Trip Planner cont...

Table 14 Continued...

Transportation Service Providers

Agency	Address	City	Zip	No Of Emp.	Product
Lily Transp. Corp	49 Sword St	Auburn	01501		Transportation
Little Daddy Airport Svc	6 Burbank St	Oxford	01540	13	Airport Transportation
Lizak Bus Svc	1301 Main St	Warren	01083	30	Buses-Charter & Rental
Mark's Transp.	51 E Main St	Milford	01757		Taxicabs
Marlborough City Taxi	158 Shawmut Ave	Marlborough	01752		Taxicabs
Max Silverman's Classic L	25 Union St	Worcester	01608	30	Limousine Service
Park Avenue Limousine	248 Park Ave	Worcester	01609	15	Limousine Service
Pathways Ambulance Svc	127 Elm St	Millbury	01527	20	Ambulance Service
Peter Pan Bus Lines Inc	1776 Main St	Springfield	01103		Bus Lines
Pondville Incorporated	2 Coachman Ln	Auburn	01501		Taxicabs
Premier Livery	250 Old Webster Rd	Oxford	01540		Limousine Service
Red Cab	180 Prescott St	Worcester	01605		Taxicabs
Red Cab	50 Franklin St	Worcester	01608	15	Taxicabs
Ritchie Bus Lines Inc	51 SW Cutoff	Northborough	01532	41	Buses-Charter & Rental
Ritchie Bus Lines Inc	51 SW Cutoff	Northborough	01532	41	Buses-Charter & Rental
Robert L McCarthy & Son	4 W Brookfield Rd	Brookfield	01506	10	Buses-Charter & Rental
Ruben's Transp.	238 Charlton St	Southbridge	01550		Transportation
SCM Elderbus Inc	124 Southbridge Rd	Charlton	01507	35	Bus Lines
SCM Elderbus Inc	557 S Barre Rd	Barre	01005		Bus Lines
Silver Line Limo	2 Northbridge Rd	Mendon	01756		Taxicabs
Southbridge Livery Svc	142 Hamilton St	Southbridge	01550	50	Buses-Charter & Rental
Sunshine Taxi Cab?	3 Felton St	Hudson	01749		Taxicabs
Tellstone & Son Inc	76 Mendon St	Blackstone	01504	45	School Transportation
Town Cab	14 Elm St	Southbridge	01550		Taxicabs
Town Taxi Co	200 Friberg Pkwy	Westborough	01581		Taxicabs
Town Taxi Co	55 Newton St	Marlborough	01752		Taxicabs
Uxbridge Taxi	367 Mendon St	Uxbridge	01569		Taxicabs
Vin's Taxi Service	7 Gorham Ave	Clinton	01510		Taxicabs
Westborough Taxi Inc	22 Summer St	Westborough	01581		Taxicabs
Winchendon Cabs	113 Central St	Worcester	01475		Taxicabs
Worcester Airport Limo	219 W Boylston St	West Boylston	01583	24	Limousine Service
WRTA	287 Grove St	Worcester	01605	225	Bus Lines
Worcester Transp. Corp.	600 Main St	Worcester	01608		Taxicabs
Worcester Community Action	114 Pleasant St	Southbridge	01550	15	Children's Transportation
YCN Transportation Inc	19 Vernon St	Norwood	02062		Transportation